









NHS North Central London

MEETING

BARNET CHILDREN'S TRUST BOARD

DATE AND TIME

THURSDAY 14TH MARCH, 2013

AT 10.00 AM

<u>VENUE</u>

HENDON TOWN HALL, THE BURROUGHS, HENDON NW4 4BG

Children's Trust Board Priorities

Ensuring the Safety of all Barnet's Children

Narrowing the Gap for Children at Risk of Not Achieving their Potential

Preventing III Health and Unhealthy Lifestyles

Children's Service contact: Heather Storey 020 8359 3057

CHILDREN'S SERVICE DIRECTORATE

ORDER OF BUSINESS

| Item No | Title of Report | Pages | | |
|---------|---|---------|--|--|
| 1. | Welcome and Introductions/Apologies for Absence | | | |
| 2. | Minutes of the Previous Meeting- 6 December 2012 | | | |
| 3. | Barnet Children and Young People Plan 2013-2016 | | | |
| 4. | Munro review- Update | | | |
| 5. | Responsibility for Remands | 27 - 30 | | |
| 6. | Family Nurse Partnership Programme (FNP) | | | |
| 7. | Child and Adolescent Mental Health- Strategic Action Plan | | | |
| 8. | Charter for Care Leavers | | | |
| 9. | Forward Work Programme | | | |
| 10. | Any Other Business | | | |
| 11. | Date of Next Meeting- 27 June 2013 at 2.00pm | | | |
| 12. | 2. Presentation by Barnet and Southgate College Leavers 2012 (in private session) | | | |

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BARNET CHILDREN'S TRUST BOARD MINUTES OF MEETING HELD ON 6 DECEMBER 2012 AT TOWN HALL, THE BURROUGHS, HENDON, LONDON NW4 4BG

| PRESENT: | | | | | |
|-----------------------------------|---|--|--|--|--|
| Cllr Andrew Harper (Chairman) | Cabinet Member for Education, Children and Families, LBB | | | | |
| Cllr Helena Hart | Cabinet Member for Public Health | | | | |
| Kate Kennally | Interim Director of Children's Service and Director of Adult Social Care and Health | | | | |
| Vivienne Stimpson | Head of Children's Commissioning, NHS/LBB | | | | |
| Denise Murphy | Interim Chief Executive, Community Barnet | | | | |
| Jack Newton | Head Teacher, Grasvenor Avenue Infants School | | | | |
| OFFICERS PRESENT: | | | | | |
| | | | | | |
| Sharon Scott | Interim Assistant Director, Partnerships and Transformation | | | | |
| Sharon Scott Heather Storey | · · · · · · | | | | |
| | Transformation Strategy and Projects Team, Children's | | | | |
| Heather Storey | Transformation Strategy and Projects Team, Children's Service | | | | |
| Heather Storey Elaine Runswick | Transformation Strategy and Projects Team, Children's Service 14-19 Lead, Children's Service | | | | |

APOLOGIES- Angela Trigg (Principal, London Academy), Jenny Gridley (Head Teacher, Oakleigh School), Clare Stephens (Clinical Commissioning Group), Ch Supt Adrian Usher (Metropolitan Police), Jay Mercer (Deputy Director of Children's Service), Tim Beach (Chair of Barnet Safeguarding Children Board), Janet Matthewson (Community Barnet).

1 WELCOME AND INTRODUCTIONS

2 MINUTES OF THE LAST MEETING

The minutes of the Board held on 13 September 2012 were agreed as a correct record.

3 CHILDREN AND YOUNG PEOPLE PLAN 2013-2016 (DRAFT)

The Board considered a first draft of the new Children and Young People Plan, and Sharon Scott and Heather Storey attended to explain how the consultation and engagement programme to date had shaped a suggested plan, which was based around a child's journey towards adulthood, and the key transition points in their life where the correct support was required.

They requested feedback on proposals for presenting the plan, and confirmation that the right agencies had been identified in the table setting out possible priorities and the lead agencies responsible.

The view of the Board was that the first draft set the correct direction and provided a good basis on which to develop the next stage, of ensuring it read across to, and was reflected in, each organisation's own budgets and business plans.

Given that a number of key partners were absent, Councillor Harper would write individually to all partners specifically asking them to commit to the actions assigned to their agencies, and to work them into their own business planning documents. This was required urgently as Executive Management Group would be considering the resourcing implications of the plan the following week.

ACTION: Sharon Scott/Heather Storey

In response to a question from Councillor Hart, the officers confirmed they had attended a recent meeting of the Clinical Commissioning Group to help bring them up to speed with the importance of the Plan.

The Board endorsed the decision to prepare a separate Child Poverty Plan rather than try and embed it within the Plan, and highlighted the links between welfare reform and the importance of ensuring families being supported through the Troubled Families scheme were not being disadvantaged in other ways.

The challenge of raising the profile of the role of the Children's trust Board and the Plan was recognised. It was agreed that as a starting point Councillor Harper should author a foreword to the Plan, highlighting examples where young people had brought issues to the forefront of the Board's work, and that the Barnet Youth Board be asked for advice on preparing a child friendly version.

ACTION: Sharon Scott/Heather Storey

In conclusion the Board endorsed the work to date and thanked both officers and partners for their contribution, and agreed that the Chairman seek the explicit agreement of all partners to the actions assigned to them.

4 16-19 POLICY AND DEVELOPMENT

Elaine Runswick presented a report which gave the Board an overview of the current policy environment and the range of current activity in Barnet to effectively respond to the new requirements on local authorities and meet the needs of learners. She highlighted that these new responsibilities were about partnerships and influencing and shaping the curriculum, and that there was a

diverse picture of provision with the growth of free schools and academies and new vocational routes such as 'studio schools'.

The 14-19 team had responded to the raising of the Participation Age and particular attention had been paid to broadening the curriculum offer for those who may find it more difficult to progress to further education and training. They had also supported schools in taking on their new responsibilities for careers advice and guidance.

It was noted that improving the support for care leavers in their attainment was currently a priority focus, particularly as the Council was below target on GCSE attainment for Looked After Children.

Elaine Runswick was invited to outline some of the challenges ahead that the Board could support her with. These included identifying accommodation for the studio school; working with Community Barnet to maximise the opportunities of education programmes in the voluntary and community sector such as supplementary schools; and joint working between schools, colleges and parents to ensure people made the right choices at 16 and that there were equally valid alternatives to A levels including apprenticeships which provided a direct route into a variety of professions.

It was agreed that providing support to schools to help them with their new careers function- for example accreditation for Quality Standards- should be explored as a potential traded service and brought back to a future meeting as appropriate.

ACTION: Elaine Runswick

5 PLATFORMS PROGRAMME

Elaine Runswick and Helen White delivered a presentation on the 'Platforms' programme, in which the Council and partners had invested significantly to deliver a series of initiatives to address youth unemployment in Barnet and support young people aged 16 to 24 into employment and further training.

They highlighted how young people had helped shape the programme, including its name, and some of the key projects involving a wide variety of partners. These included apprenticeships such as an Apprenticeship Training Agency; employability support for people with learning and other disabilities; employability support for both graduates and non graduates; and enterprise support. Most of the schemes had successfully gained momentum although progress with some such as enterprise support had been slower.

The Board were concerned that the scheme was sustainable and that programmes would be mainstreamed after the initial investment had expired. Elaine Runswick reported that future funding was being reviewed in the New Year. There was an opportunity to bid for funds form the City of London Corporation while some programmes would in future be supported from mainstream funding. It was noted that an evaluation report was being prepared which would return to the Board in March or June 2013. **ACTION: Elaine Runswick**

6 EXAM RESULTS IN BARNET AND NARROWING THE GAP

Kate Kennally introduced a detailed report which analysed the exam results of Barnet's schools in 2012 across all the Key Stages, and action being undertaken to improve results further, with a particular focus on progress made against the Children's Trust Board key strategic objective of Narrowing the Gap for children at risk of not achieving their potential.

She reported that the Education Strategy Board had confirmed the importance of monitoring and challenge with Academies to continue to drive up standards.

There was a discussion on how the Pupil Premium was being used within Barnet and Jack Newton explained how it was being spent in his school. It was agreed that best practice should be shared, including the opportunities for partnership working across schools, but that a single approach to deploying the premium was not suitable for a school population as diverse as that in Barnet. Councillor Harper and Kate Kennally confirmed that this reflected the emerging direction of the Education Strategy.

The relatively high levels of pupils with some Special Educational Need but not statemented was noted, and Sharon Scott reported that this was due to schools managing needs to a level where formal statementing was not required.

The Board noted the report.

7 TROUBLED FAMILIES UPDATE

The Board noted a standing report on progress with expanding the Troubled Families Programme. They welcomed the way in which this was being rolled out at an accelerated pace by the team led by Stuart Collins and by partners, and was ready delivering improved outcomes. In particular work with schools to provide better absence data had been very useful.

8 REPORT OF THE CHILDREN AND YOUNG PEOPLE'S HEALTH OUTCOMES FORUM: IMPLICATIONS FOR BARNET

Vivienne Stimpson introduced a report which set out the findings of the Children and Young Peoples Health Outcomes Forum commissioned by the Department of Health. Although the Government had yet to formally respond to the recommendations her report identified some of the implications for Barnet and current good practice locally.

In discussion, it was agreed that the findings of the Forum were generally well reflected in the themes of the Health Well Being Strategy. The engagement of the Clinical Commissioning Group would be critical and they should be encouraged to have regard to this document in developing their Commissioning Strategic Plan.

The Board endorsed the recommendations in the report and agreed that Vivienne Stimpson, Dr Andrew Howe and Dr Clare Stephens collaborate on a more detailed report to the next Children's Trust Board on how the Board can best deliver better child health outcomes, which would include recommendations around governance and resource planning (including Section 75 Agreements).

ACTION: Vivienne Stimpson/Dr Clare Stephens/Dr Andrew Howe

In the context of the recommendations on the health of Looked After Children, Councillor Hart reported that Barnet and Chase Farm Hospital had now identified a Doctor and a nurse with this designated responsibility, which was welcomed by the Board.

Kate Kennally asked that Officers ensure the procurement of a Barnet Healthwatch reflect the recommendation to engage children and young people in discussion on their issues.

ACTION: Vivienne Stimpson/Andrew Nathan

9 BARNET YOUNG CARERS- 2012/15 PLAN AND MEMORANDUM OF UNDERSTANDING (MoU)

Councillor Harper introduced this item by reminding the Board that it stemmed directly from a very inspiring presentation given by a young carer at the Children's Trust Board last year.

Gail Jackson reported that the Barnet Young Carers and Siblings Project had assisted adult, children's and drug and alcohol services in the development of this Plan. The purpose of the Memorandum of Understanding was to ensure services for both adults and children were working closer together to ensure they had the full picture and alerted each other of relevant considerations.

It was agreed that Councillor Harper, as Chairman of the Children's Trust Board, sign the MoU to give it added weight as a partnership document.

Kate Kennally reported that the Council, via the 'pledgebank' area of its website, was seeking volunteers to purchase Christmas presents for young carers and encouraged interested partners to donate. **ACTION; All partners**

10 FUTURE WORK PLAN

The Board considered the work plan for future meetings.

Items on the approval of the Children and Young People Plan, Platforms and health outcomes as identified during the meeting would be added to the March 2013 agenda. It was agreed that the presentation should be from Barnet and Southgate College students, and that the presentation by the Young Parents Group be held over to the June 2013 meeting.

ACTION; Andrew Nathan

It was provisionally agreed that students at the 'Virtual School' be invited to present to the September 2013 Board, but Jack Newton would monitor progress on their readiness to do this and keep the Board informed. **ACTION; Jack Newton**

It was agreed that the offer of an OFSTED lead with expertise in Education and Schools be welcomed, but that it be held over to the June meeting to allow consideration alongside the Education Strategy. **ACTION: Heather Storey**

11 DATE OF NEXT MEETING

14 March 2013 at 2.00pm at the Town Hall, Hendon NW4 4BG.

The meeting ended at 4.15pm.



| Meeting: | Date: | Agenda Item No: |
|------------------------|---------------|-----------------|
| CHILDREN'S TRUST BOARD | 14 March 2013 | |

TITLE OF PAPER: Barnet Children and Young People Plan 2013-16

SUMMARY OF PAPER:

Barnet's Children and Young People Plan is a three year partnership plan setting out local priorities to improve outcomes for children and young people in the borough. The plan sets out the partners' ambition that

'All children and young people in Barnet should achieve the best possible outcomes, to enable them to become successful adults, especially our most vulnerable children. They should be supported by high quality, integrated and inclusive services that identify additional support needs early, are accessible, responsive and affordable for the individual child and their family.'

The priorities are structured through the journey of the child; Early Years, Primary, Secondary and Preparation for Adulthood, with the three key focuses of the partnership running alongside them; Early Intervention and Prevention, Targeting Resources to Narrow the Gap and Keeping Children and Young People Safe. Under each of these priorities are objectives and key performance indicators. The action plan which underpins this will be updated each year, whilst the priorities and objectives will remain for the next three years.

The CYPP has been developed with input from a wide range of stakeholders including health, police, voluntary sector, schools and the council to ensure that there is joint ownership of the CYPP priorities. A multi-agency conference was held in October 2012 to help identify the key priorities for the next three years and define the actions and targets for 2013/16. Consultation has also taken place (as required by statutory guidance) with various groups including the Primary and Secondary Heads and the Schools Forum. Children and young people have been actively engaged in the process through focus groups held by the Barnet Youth Board, and an online survey distributed through schools and youth networks. The plan has also been informed by the 'Profile of Children and Young People in Barnet' - which brings together partners' data on Barnet's children and young people.

ACTION REQUIRED BY BOARD:

- The board is requested to approve the Barnet Children and Young People Plan 2013-16.

AUTHOR OF PAPER

NAME: James Mass POSITION: Family & Community Well-being Lead Commissioner ORGANISATION: LBB PHONE NO: 07853 308795

People's Plan - 2013 - 2016 **Barnet Children and Young**

DRAFT

February 2013

Foreword

help, can only be done by working in partnership, across organisations. Barnet's Children and Young People across our borough who know and work with children and young people, and also by the children and young interests. But helping them to achieve their best, and supporting children and families when they need extra 'My most important duty is to get things right for Barnet's children and young people and to champion their Plan 2013/14 – 2015/16 is a real partnership plan, with a strong shared agenda, shaped by people from people themselves

child's needs. Particularly in this challenging time, when increasing pressures are being faced by all services, narrowing the gap and keeping children and young people safe. It has children and young people at its heart support the whole journey of children in Barnet, underpinned by our three key priorities of intervening early, Partners on Barnet's Children's Trust Board provide excellent opportunities and services to children and young people, and our aim is to continually improve our provision, by making services personal to each and resources are tight, it is vital to be clear about our common purpose. This plan sets out our aims to and prioritises their participation across our services.

Together, we can make life even better for Barnet's children and young people and make sure they have the opportunities they all deserve."

Cllr Andrew Harper Chairman of Barnet Children's Trust Board Cabinet Member for Education, Children and Families

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successful adults, especially our most vulnerable children. They should be supported by high quality, integrated and inclusive services that identify additional support needs early, are accessible, responsive and affordable for 'All children and young people in Barnet should achieve the best possible outcomes, to enable them to become the individual child and their family."

Compared with the rest of the country and statistical neighbours, Barnet's children do well at school, have good health, benefit children in Barnet and we are committed to help them have happy and successful lives on their journey through childhood. from low crime rates and access to high quality open spaces. The Children's Partnership has the highest expectations for

between organisations, with a focus on early intervention and prevention, targeting resources to narrow the gap in achievement between those most at risk of not achieving their potential and those with greater advantages, and keeping children and young To achieve our vision will be challenging, especially given the increasingly tough environment in which children and young people live, trying to find work, accommodation and support. However, we remain committed to close partnership working people safe

Partners in Barnet are committed to working with children and young people to analyse need, design services and review how effectively we are performing.

About this plan

This plan explains what the organisations represented on Barnet's Children's Trust will do to support children, young people and their families to lead happy and successful lives. It is structured around the journey of the child and our cross-cutting priorities:

- Early Years
- Primary
- Secondary
- Preparation for Adulthood
- Early Intervention and Prevention
- Targeting Resources to Narrow the Gap
- Keeping Children and Young People Safe

engaged in the process through focus groups held by the Barnet Youth Board, and an online survey distributed via schools and We have worked hard to make sure that this partnership plan truly reflects the breadth of work with children and young people in Barnet as well as being responsive to the wishes and needs of families themselves. Children and young people were youth networks.

This plan outlines the Children's Partnership's priorities for the period 2013-16. An annual action plan will sit beneath this plan and will detail how services are delivering the plan against their targets. In addition, the plan will sit alongside the Health and Wellbeing Strategy and Safer Communities Strategy. Several sub-strategies support the Children and Young People Plan, detailing work in specific areas, these are:

- The Education Strategy
- The Inclusion Strategy
- Ensuring Excellence for Barnet's Early Years
 - Child Anti-Poverty Strategy
- Early Intervention and Prevention Strategy

| Understanding Barnet's Children and Young People | Children and young people make up around a quarter of Barnet's total population and the borough's population of 90,464 children and young people is the second largest in London. Males account for a slightly higher proportion of the younger population than females. Since 2004 there has been a 23.4% increase in births in Barnet, compared with a 16.9% increase in London and a 19.2% increase in England. | Barnet's younger population is more diverse than Barnet's population overall; while the majority are White there are high proportions of children in many minority ethnic groups. | Despite the tough economic climate, households in Barnet remain relatively prosperous, with average household income 5.4 per cent above the London average. However, there are variations in different parts of the borough and household incomes have been increasing at a slower rate than the rest of London. There are pockets of deprivation, notably around the western boundary's 'A5 corridor' and in some of our local housing estates. | Some groups of children and young people in Barnet are more vulnerable than others: The Department for Education estimates that around 7% of children have a disability as defined by the Disability Discrimination Act (DDA). In Barnet, this would equate to around 4,400 – 6,100 children and young people between the ages of 0 and 19. The council is also responsible for maintaining a list of children in the area who are at risk of continuing significant harm, and for whom there is a child protection plan. At 31 March 2012 there were 211 children subject to a child protection plan in Barnet. | You can find more information about the demography of children and young people living in Barnet in the Profile. | |
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Performance management and governance

Barnet's Children's Trust brings together all services for children and young people in the borough, to focus on improving outcomes for all children and young people. Key members of the trust are:

- Barnet Council
- North Central London NHS, GPs, and health providers
- Barnet Borough Police
- CommUnity Barnet, representing the voluntary sector
 - Primary, Secondary and Special Schools in Barnet
- Barnet and Southgate College
- Focus Groups of Children and Young people, representing specific issues

Representatives from all these organisations make up the Barnet Children's Trust Board which will keep a strategic oversight of the plan. Each organisation has agreed to be responsible for implementing the Children and Young People's Plan and the Executive Management Group of the Trust will monitor this. The Children's Trust Board will monitor the this plan against a combination of the success measures detailed in each section of the plan and progress reports submitted to the Board.

| Barnet Children's Trust Board and the Children's Partnership is committed to working in the following ways to achieve the strategic outcomes in this plan: |
|--|
| Working in partnership We will work together to make sure that activity and resources are joined up and target those who most need them. We will collaborate with other service providers as required to meet the diverse needs of children and young people. |
| Involving children and young people in our work We will consistently engage actively with children, young people and their families in developing and implementing solutions to meet their needs. |
| Keep safeguarding at the forefront of all we do We will constantly keep the safeguarding of children in our thinking and working practices. We have a duty of care to all our residents, especially the vulnerable, to keep them safe |
| Delivering better services with less money We will seek to ensure the best value for money so that children and young people get the maximum benefit |
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Ways of working

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Every child in Barnet has a great start in life, with the security and safety to grow in a nurturing environment.

The number of children aged between 0 and 5 years old in Barnet is growing every year and it is expected that by 2016 there will be 28,300 children in this age group. This represents an increase of 8% over the period of this plan. This presents the

| Ip with a significant challenge, especially as resources diminish. What does this mean? What does this mean? What does this mean? Recognising that families have the greatest influence over young children, will work with those families on the cusp of need to help set positive will work with those families on the cusp of need to help set positive of children against Early Years targets we will engage with families pre-birth and in the early years of a child's life. Recognising that families have the greatest influence over young children, will work with those families on the cusp of need to help set positive of children against Early Years targets we will engage with families pre-birth and in the early years of a child's life. Recognising that families pre-birth and in the early years of a child's life. A growing body of evidence shows that good health for mothers and young children makes the biggest difference to life chances. This includes birth children immunised by their second birthday (MMR) weight, development at age 2 and the mother's early relationship with the children makes the biggest difference to life, the health of the children immunisations and Family Nurse Partnerships. A growing to children with additional needs – whatever the cause – and will identify children with second birthde early vers development of a children with special educational needs. We will identify children with additional needs – whatever the cause – and will identify children with additional needs – whatever the cause – and will chock across education, the induce the impact of disadvantage later on. |
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Childhood in Barnet is safe and fun, with lots of opportunities to grow and develop through education, leisure and play.

expected academic levels by the time they leave primary school. We recognise that there is more to childhood than school; educated in Barnet's primary schools. Children of this age group achieve well over all, with at least two thirds achieving at There are currently over 28,000 children living in Barnet who are between the age of 5 and 11, and 25,700 children being

| children at primary le | children at primary level should be enjoying life, be safe in their environments and be making healthy lifestyle choices. | g healthy lifestyle choices. |
|---|--|--|
| Priority | What does this mean? | How will we judge our success? |
| 1) Provide exciting and supportive learning experiences in welcoming schools | Barnet's primary schools do provide these learning experiences - the vast majority of are rated good or outstanding and standards are above the national average. A good range of choice is available to parents, and schools generally cater well for a spectrum of abilities and needs. The main challenge facing the partnership is maintaining these high standards and ensuring Barnet's schools keep up with emerging national requirements. This could include schools supporting each other to improve standards through exchange of expertise or sharing good practice. | A decline in the numbers of children judged to be obese in Year 6. A growth in the number of schools who feel confident in identifying additional needs among their pupils and referring on for support. An increase in the number of children continue children chil |
| 2) Work with schools and families to join up education, health and safety services | Teachers in Barnet schools have the greatest amount of professional contact with Barnet's children and as such, are able to identify issues early and make contact with partners when additional support needs to be put in place. We will work to make services more joined up and easy to access, with service users at their heart. This could include better communications to improve awareness of services available and making better use of school nurses. | criticatent acriteving above the inoutangets in Year 6. A decrease in the number of children who are persistently absent from school. Increase the % of children making 2 levels of progress in English between Key Stages 1 and 2 |
| 3) Encourage healthy lifestyles and choices to combat obesity in children and young people | In 2009/10, 12.7% of Barnet Reception children surveyed were found to be overweight and 10.6 were obese. By Year 6 15.1% of children were found to be overweight and 17.5% obese –above the national average. We will work with children and families to ensure they foster good habits early to stay healthy into adulthood. <i>This could include parenting programmes or health providing resources</i> <i>to schools to help promote healthy eating.</i> | |

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There are 24,550 children between the ages of 11 and 16 in Barnet, and around 21,800 children educated in Barnet secondary schools. The January school census 2011 recorded that 143 different languages apart from English were spoken by pupils in Children and young people feel supported to achieve and engage, while developing their identities and resilience. Barnet schools. By the time young people in Barnet reach the Secondary stage of their journey, they have a wide range of experiences and are forging their own individual identifies

| | How will we judge our success? | A declining number of children who are persistently absent from school or are excluded. Improve school attendance among children identified as having 15% or more unauthorised absence or 3 fixed term exclusions An increase in the umber of | children achieving 5 A* - C grades including English and Maths at GCSE. An increase in professionals who feel supported by their local network. | |
|--|--------------------------------|---|---|--|
| experiences and are roiging their own individual identities. | What does this mean? | In the survey of children and young people in Barnet 90% of respondents were taking part in activities outside of school, within the borough. A range of activities is currently on offer across the borough, and we need to take action to mitigate the impact of the current economic climate on the equality, targeting, and longevity of these opportunities. This could include ensuring the sustainability of mainstream youth services through some charging. | Exclusion has a major impact on the young person's learning as well as contributing to issues of isolation, criminal activity and health. This could include behaviour training or making better use of data to ensure that support can be provided early on. | Many professionals in Barnet feel supported by numerous and diverse networks in which they can share best practice, resources and challenge one another. We want to help facilitate the development of these networks to ensure that all professionals feel supported. This should raise awareness of services available to young people, helping to join them up and drive improvement for children and young people. This could include working with primary schools to identify the most appropriate model of working together or expanding network meetings to be more inclusive. |
| experiences and are ror | Priority | 1) Offer opportunities for engagement and support, recognising the needs of the individual and supporting them to achieve | 2) Work in partnership with schools to address the root causes of exclusion and poor attendance | 3) Build peer support networks among professionals to enable healthy mutual support and challenge that improves outcomes for young people |

Preparation for Adulthood

Young people are ambitious for their futures and contribute positively to society.

There are around 12,000 17 -19 year olds in Barnet, and a growing number of young people continuing to receive services between the ages of 19 and 25. We want young people to feel ambitious about their futures and begin to prepare for independence, particularly economic independence.

| How will we judge our success? An increase in the proportion of children with a statement of special educational needs moving towards independent living. A growth in the number of children achieving a level 2 qualification by the age of 19 A rise in the percentage of children or training An increase in the percentage of young offenders engaged in suitable education, employment or training A decline in the percentage of 16 to 19 year olds who are not in education employment or training a traing a training a traing a traing a traing a traing a train a traing a tr |
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Early intervention and prevention

Intervening early improves outcomes for children, young people and families, enabling them to thrive

A whole family approach to early intervention and prevention that joins up support from all partners not only gives children and young people the best life chances but is vital to our financial sustainability. Early identification, targeting and planning of nation at the

| interventions, working | interventions, working in partnership and sharing information at the appropriate level are at the heart of our approach. | ne heart of our approach. |
|---|--|--|
| Priority | What does this mean? | How will we judge our success? |
| Take a whole family approach to improving outcomes for children and young people. | The partnership is committed to supporting communication, emotional, physical and social development in families and addressing risk factors early on. We will help parents to maximise their skills as we aim to give their children the best start, including supporting families affected by domestic abuse. <i>This could include supporting families with employment or housing</i> <i>issues.</i> | Decrease the number of households with children living in temporary accommodation Decrease the number of children in care per 10,000 of the under 18 population Reduce the number of 17 and 19 |
| 2) Strengthen early identification and intervene early to improve life chances for those living in the most difficult situations. | Children and young people who have chaotic lives at home need early support to help minimise the impact of these difficulties on their development and later lives. Identifying and addressing needs at an early stage can help to prevent the difficulties that they can experience from arising. We aim to ensure that children and young people receive the right support at the right time, so that problems are addressed well before reaching 'crisis point'. <i>This could include intensive support from a family focus worker,</i> <i>improving the identification of neglect or targeted youth and play</i> <i>opportunities.</i> | year olds who are not in education, employment or training. Reduce the number of young people offending. |
| Reduce the involvement of children and young people in crime and anti-social behaviour. | Crime rates in Barnet are relatively low amongst children and young people, and we are committed to reducing them further, particularly through partnership working between the police and youth justice system as well as working intensively with families to alleviate the drivers of criminal and anti-social behaviour. <i>This could include supporting young people to cope with peer pressure or Kickz football schemes to engage young people in positive activities.</i> | |

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Keeping Children and Young People Safe

Children and young people are safe in their homes, schools and around the borough, with an ability to develop healthy relationships with others.

The partnership will work together to protect children from harm to ensure their safety and welfare, in particular through the work of the Barnet Safeguarding Children Board. The Children's Partnership has recognised a need to develop its quality

| How will we judge our success? | Average time between a child entering care and moving in with its adoptive family, for children who have been adopted (days). Proportion of children and young people who have been victim of exploitation who feel ambitious for their futures and prepared to reach their ambitions. Reduce the number of young people admitted to hospital with alcohol specific conditions. Percentage of children at the virtual school meeting the targets in their Personal Education Plans. Children subject to a child protection plan, where neglect is the main characteristic. | | |
|---|--|--|---|
| assurance to help keep our children and young people safe. Priority What does this mean? | We will work to broaden awareness and support around bullying and vulnerability to exploitation to identify and support vulnerable children and young people. We want to identify exploitation early, ensure children and young people are safe and then reduce the impact of exploitation on their aspirations and plans for the future. This could include a multi-agency approach to domestic violence and raising awareness of sexual exploitation and developing services for young people most at risk. | There is often significant peer pressure affecting children and young people, to enter into activities that may not keep them safe, in particular to use drugs and alcohol. We will educate young people on the effects and outcomes of these activities, and provide access to a range of services to get advice, socialise together and keep themselves positively engaged. This could include working with youth forums to gain a better understanding of the impact of bullying in Barnet and how the partnership could work to combat this. | In cases where children are found to be at risk of significant harm as defined in the Children's Act 1989, the Local Authority has a clear legal duty to take steps to protect them, taking children into Local Authority care or professionals supporting the family to keep the child at home. <i>This could include implementing the Munro Review model of child protection, to contribute to a new model of social work delivery and quality assurance.</i> |
| assurance to help ke Priority | Address unhealthy relationships based on exploitation and build aspirations for the future. | Educate children and young people on how to stay safe and provide support for those who are victims of crime. | Protect children at risk of harm and support them to achieve their potential |

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| Gap | thoir notontial |
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| Targeting | Taraatad bataara |

largeted, personalised support for those most at risk of not achieving their potential, helping to reduce inequalities. Narrowing the gap means improving the rate of progress and outcomes for children who are at risk of underachievement. They are those children and young people whose educational achievement may be affected by factors relating to their

| | How will we judge our success? | | mental health, will work to join up ted services for atal health at lealth at lealth teal health services for atal health teal health teal health teangage entirely, terograss in English and Maths between Key Stages 2 and 4. Frishing times for CAMHS services are as low as possible. | improvement in e for free school I. The attainment eligible is s narrowing. schools may <i>s providing</i> |
|--|--------------------------------|---|--|--|
| social, cognitive and linguistic development. | What does this mean? | A significant body of research now points towards the importance of the home learning environment, from an early age and throughout the child's journey, to the life chances of children and young people. It will be important to work in partnership to ensure that children's lives outside their education, support their participation, learning and on-going development. <i>This could include outreach from children's centres or schools</i> <i>running homework sessions for the whole family.</i> | We must ensure that we address health, including mental health, both as a cause and consequence of poverty. We will work to join up resources to support the commissioning of integrated services for children and young people with emotional and mental health difficulties. Poor emotional wellbeing can prevent children and young people from achieving and may mean that they disengage entirely, having a major impact on their educational and personal development. <i>This could include provision of therapies in schools</i> . | Over the past five years there has been a general improvement in the attainment of pupils with SEN and those eligible for free school meals (FSM) at both Key Stage 2 and Key Stage 4. The attainment gap between pupils eligible for FSM and those not eligible is narrower at KS2 than at KS4 and at KS4 the gap is narrowing. Changes to the local authority capacity to support schools may impact on the pace of change. <i>This could include travel training or special schools.</i> |
| ethnicity, gender or their social, cognitive and | Priority | 1) Ensure that the families of children and young people at risk of underachievement, support their learning at home. | 2) Continue to support children and young people's mental health and emotional wellbeing. | 3) Enable those with Special Educational Needs, Learning Difficulties and Disabilities and complex needs to achieve their potential |



| Meeting: | Date: | Agenda Item No: 4 |
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| CHILDREN'S TRUST BOARD | 14 March 2013 | |

TITLE OF PAPER: Munro Review Update

SUMMARY OF PAPER:

In September 2011 the Children's Trust Board received a report on the implications of the Munro for Barnet, this report updates the Board on the work that has been undertaken since then, and is continuing, to integrate the Munro recommendations into ongoing practice. Most recently, as a Munro Development Demonstrator, Barnet has continued work towards the implementation of the Munro recommendations on improving outcomes for children and families. The work which has been done so far in different areas has been extremely collaborative and has involved working with the neighbouring boroughs of Enfield & Haringey, the judiciary, CAFCASS, front line social workers, Professor David Shemmings and Stirling University.

Key implications of the Munro Review at 2011 and progress to date

'A strategic approach across partner agencies that must engage with the Children's Trust Board (CTB); Barnet Safeguarding Children Board (BSCB); staff in teams, services and across agencies; whilst incorporating the views of children and their experience of their journey.'

Our approach to this strategic approach and partnership working has included developing a Single Assessment, Court Project and Multi-Agency Safeguarding Hub (MASH). More detail on these is given below.

'Continuing to strengthen early intervention services to provide effective early help for children and young people through a skilled workforce.'

We have now re-aligned services and integrated Family Support and Early Intervention work, (which now includes Intensive Family Focus, Children's Centres, Welfare benefits advisors, Family Nurse Partnership links, and the borough's responsibility for childcare arrangements). We aim to strengthen services using the specialisms of Early Years education and support to enable us to identify vulnerable children and families at an earlier stage to further reduce escalation into high-cost, specialist services later on.

Our work in building a picture of the characteristics of vulnerable children and families will contribute to our ability to intervene earlier. We are also carrying out a series of commissioned reviews of early years provision, including a review of nurseries, one to measure the impact of Children's Centres, and another 'Tracking the Child's Journey' analysing outcomes against specific early years' pathways. Wega aim to use the reviews to strengthen our evidence-based delivery, and commissioning, including

payment by results commissioning. Our multi-disciplinary workforce is drawn from a range of professional backgrounds including both Adults' and Children's Social Workers, Early Years, Housing, Probation, Counselling, Drugs/alcohol practitioners, Youth Offending, childcare settings and others.

A Principal Child and Family Social Worker should be designated, who is a senior manager with lead responsibility for practice in the Council and who is still actively involved in frontline practice.

Within Barnet we have taken the decision to share this function across two key roles – a Principal Office for Care Proceedings within social care and a Quality Assurance Officer post in safeguarding. Both these posts have a remit to drive up standards in front line practice.

The Barnet Safeguarding Children Board (BSCB) should submit annual reports to Chief Executive, Chair of the Health and Wellbeing Board, Leader and Police Commissioner effective from 2012.

The Annual Report of the BSCB was published in 2012, having been circulated to Chief Executive, Chair of the Health and Wellbeing Board, Leader and Police Commissioner as well as Cabinet. The BSCB has also developed a performance framework for safeguarding work. This will be further developed to include survey data from service users.

Additional work to implement Munro's recommendations

Munro Demonstrator Site

Barnet has been a Munro Development Demonstrator (MDD) site during the financial year 2012/13, sharing our work on the implementation of the Munro Review and seeking peer challenge from other Local Authorities. Staff have attended MDD events where there has been an opportunity to share learning, and we have made a number of Barnet learning events open to participants from other MDD sites. All learning from the MDD sites is uploaded to a central learning hub. There have also been opportunities to participate in telekit discussions. The benefits of taking on this additional responsibility have been recognised across the service and we are hoping to continue this work in the new financial year.

Single Assessment

We have worked with Professor David Shemmings to help develop Barnet's approach to assessment and implementing the ADAM (Assessment of Disorganised Attachment and Maltreatment) assessment model. We are currently in the process of rolling this model out to all front line social workers and they have demonstrated good engagement with the process so far. Three cohorts of staff are being trained at present and further training will be commissioned as required. Furthermore there is collaborative work with Enfield council to learn from their implementation of the model. It is anticipated that there will also be training provided for the early intervention workforce, along with a launch conference for partner agencies. All of this work will feed into our development of a new format for a single assessment, which will need to be implemented across the service, in the next year.

Court Project

There has been continued liaison and ongoing work between the neighbouring boroughs of Enfield and Haringey, the judiciary and CAFCASS. Our focus will be on improving the quality and timeliness of assessments, front loading cases prior to issue, and avoiding drift in care planning. This in turn will achieve the overall objectives of the reducing the time taken for care proceeding cases to progress through court.

Case tracking is already in place through the establishment of the Care Planning Panel, and a new Principal Officer for Court Proceedings will be recruited shortly.

Social Work Practice Pilot

'Onwards and Upwards' launched as a Social Work Practice, comprising what was previously the 'Leaving Care Team' in it's new base at Woodhouse Road, on 3 December 2012. Feedback from staff indicates that there has been an increased opportunity to see young people at the new location at and greater opportunities for more creative and valuable work with young people, such as cookery classes and group working. This has supported the development of good relationships, increased and positive engagement between young people and their workers.

Action on neglect

A conference to consider Neglect has been planned for the 13 March 2013 building on the views raised by social workers and other practitioners at the annual Children's Workforce Development Conference in October 2012 around the need for more specific tools to assist in their work with child neglect. This event will be open to multi-agencies and opened to other Munro Demonstrators sites. At the event a new neglect toolkit will be launched, based on work by Stirling University.

Multi-Agency Safeguarding Hub (MASH)

There has been a good attendance from professionals at the focus, implementation and steering meetings of the MASH. This has promoted opportunities for cross authority development of relationships and contribution of ideas into the MASH model being developed. Phase 1 (co-location of the council and the police public protection desk) is established. The development of Phase 2 involving co-location of all partner agencies including health, education, and housing is progressing well. There has been some delay with securing the lease for the building for Phase 2. As soon as the lease is signed, partners will expedite the installation of their equipment to launch Phase 2 of the MASH.

Workforce development and improving quality of practice

Continued lunchtime sessions have been provided for staff, focusing on topics and issues of relevance to their line of work. This has raised awareness of service developments across the Children's Service and increased knowledge and understanding of implementation and new practice. Recently an external supervision audit was carried out – resulting in the consideration of implementing a new supervision strategy. The new supervision strategy seeks to strengthen supervision across the service and promote specific, measurable, accurate, realistic and time specific approach to supervision discussions and plans of action.

Following the joint workshop between Adult Mental health and Childrens Social Care, an induction programme is being designed to ensure collaborative working is highlighted as a priority for new staff in both service areas. It is hoped to establish regular job shadowing opportunities with a focus on developing understanding and joint work around child protection.

Conclusion

Overall the work undertaken to integrate the Munro recommendations into ongoing practice has had positive impact. With increased collaborative work right across the board it has encouraged shared learning and new ways of sharing knowledge and information. It has also promoted opportunities for cross authority development and leadership. Furthermore front line staff have been given the opportunity to improve as well as to engage with new tools and information to aid them in their practices. The work which has been carried out so far is already achieving positive outcomes for children and young people in Barnet. With the further work outlined above we are confident of continuing this trajectory.

ACTION REQUIRED BY BOARD:

To note and comment on progress made to implement the Munro Recommendations.

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NHS North Central London

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| CHILDREN'S TRUST BOARD | | | |

TITLE OF PAPER: RESPONSIBILITY FOR REMANDS

SUMMARY OF PAPER:

On 1 May 2012 the Legal Aid, Sentencing & Punishment of Offenders (LASPO) Act 2012 received Royal Assent. The changes made devolve the remand budget in its entirety to Local Authorities for securing remand. This report informs the Board as to the impact these changes will have on the Youth Offending Service (YOS) and the wider Children's Service.

Background

Nationally there has been a steady decline in the number of young people sentenced to custody over the past 5 years, however during the same period the number of young people remanded in custody has remained constant. Nationally 61% of young people remanded to custody do not go on to receive custodial sentence. The LASPO Act aims to lengthen the route into custody for 12 to 17 year olds: young people facing remand must now have a real prospect of receiving a custodial sentence upon conviction before they may be remanded to youth detention accommodation, unless they are charged with a violent or sexual offence or one where an adult would receive a custodial sentence of 14 years or more. It has been estimated by the Youth Justice Board (YJB) that there will consequently be a 15% decrease in remands and therefore 15% of the budget will be deducted at source as a result of applying this new test.

Legislation

The new provisions of the LASPO Act 2012 means that young people aged 12-17 may be remanded to local authority accommodation or remanded into local authority secure accommodation under Court Ordered Secure Remand (COSR). In these instances these young people will automatically become looked after children and are therefore the local authority's responsibility.

Impact

The changes made by the LASPO Act 2012 give Local Authorities (LA) total financial responsibility for secure remand on a bed night basis. All those remanded into custody will acquire Looked After Children (LAC) status and therefore may be entitled to a leaving care service.

Current legislation in relation to eligibility for leaving care stipulates that:

- Eligible children are young people aged 16 and 17 who have been looked after by the Local Authority for at least 13 weeks, since the age 14 and are still being looked after.
- Eligible children are young people aged 16 and 17 who have been looked after by the Local authority for at least 13 weeks since the age of 14 and who have been looked after at som<u>27</u> time after their 16th birthday, and who have now left care.

Therefore 16 and 17 year olds who are on remand for 13 weeks or more will also qualify for a full leaving care service. The impact on the LA needs to be quantified as now 16 and 17 year olds will need to be offered a LAC service and potentially also a leaving care service.

When the court makes a remand decision, they will designate a responsible authority for the young person. The authority will be responsible for:

- Fulfilling duties towards the young person in relation to their LAC status
- Paying for the cost of the youth detention per night
- Safeguarding and promoting their welfare
- Agreeing a care plan and reviewing its completion

Financial implications

The funding streams for Barnet for 2013/14 are set out in the table below.

| Barnet | | | | |
|---|--------------------------------------|--|-------------------------------|--------------------------|
| Funding Co | mponents | | | |
| Remand ⁽³⁾ (YOI share) | LAC ⁽³⁾ (YOI share) | LAC Travel (4) (Cost of Visits) | Transport (5) (SCH/STC) | LA Funding Allocation |
| | | | | |
| £125,981 | £25,055 | £2,353 | -£1,113 | £152,276 |

The YJB originally predicted a budget for Barnet of £159,975 rising to £164,625 in 2014/15. This has now been revised to £125.981 - a difference of £33, 994, in light of the continued decrease in the national remand rates since the time of the initial calculation. The Local Authority currently funds the full transportation cost for those young people who are remanded into a Secure Training centre (STC) / Secure Children's Home (SCH) (cost of £1,113) and this will continue.

The devolved budget of £152,276 that Barnet will receive is unlikely to meet the predicted remand costs and the Local Authority will have to meet the shortfall. There will be no additional budget provided for leaving care responsibilities and the expectation is that the Local Authority absorbs this.

The scale of the predicted shortfall is difficult to quantify, as it will depend on the number of young people in remand. Based on data from the last few years, the budget shortfalls per annum would have ranged between £50,000 to £210,000 for YOS, and between £100,000 to £200,000 for children's social care. For 2013/14, a total budget shortfall of £208,000 could be anticipated - £85,000 for YOS and £122,000 for children's social care.

Next Steps

Barnet's vouth offending service, social care, targeted youth service (TYS), troubled families and housing will need to work together to prioritise this group of young people and look at preventative measures, as well as packages to keep those at immediate risk of remand to custody, in the Community. Training, agreed ways of working, and clear protocols for shared practice will be key to the development and progress of this work.

The YJB is also suggesting that local authorities consider establishing cross borough consortiums to share the financial cost. Currently Barnet shares a youth court with Harrow and Brent, and a probation trust with Enfield, we share a health connection with Enfield and Haringey and are involved in a remand fostering consortium with Haringey, Enfield, Islington and Camden.

Each of the neighbouring boroughs has gang related issues and is contending with violence and weapons enabled crime. The LASPO Act 2012 will introduce compulsory custodial sentences for knife enabled offences, which means that remand episodes for these offences will also increase indicating that these boroughs will be under more pressure to find community based alternatives and are therefore more likely to require additional resources.

One of the identified benefits of a consortium approach is the ability to share resources to reduce cost. However, the remand population is by definition the most prolific and serious cohort of offenders and therefore any discussion relating to cross borough resource sharing, should consider implications in relation to gang related post code rivalry.

The role of the relationship between the YOS and the court is crucial in the remand decision and it is therefore essential that the Court has confidence in what the YOS is able to provide. It may therefore be helpful to consult with the Magistrates Bench at Willesden Youth Court on how we can continue to offer the court the best service moving forward.

The Court is confident in the Intensive Supervision and Surveillance Programme delivered by the YOS (25 hour community based programme which includes 5 core elements plus electronic tagging and Police intelligence sharing). The YOS's capacity to deliver the programme is currently limited to 5 to 6 young people at any one given time. It is recommended that investment is considered in order to allow for the YOS to offer this provision more widely as it will go a long way in preventing future remand episodes.

A senior remand task group has been established to provide a focused and targeted approach to this agenda. This group is chaired by the Assistant Director for Children's Social Care and is examining ways of promoting and enhancing community based alternatives to remand via strong multi agency work. This will include further development of joint working practices, evidence based assessments and targeted intervention delivery via programmes designed to promote the court's confidence that any potential risk can be managed successfully in the community.

ACTION REQUIRED BY BOARD:

To note and comment on the changes to remand responsibilities and the question of cross-borough joint working in this area.

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| CHILDREN'S TRUST BOARD | 14 March 2013 | 6 |

TITLE OF PAPER: Family Nurse Partnership Programme (FNP)

SUMMARY OF PAPER:

This report sets out the background and some of the evidence base for the Family Nurse Partnership Programme, and informs the Children's Trust Board of progress being made in Barnet. Barnet had its first annual review which was undertaken by the DoH FNP Development team November 2012. (Please see FNP DoH annual review Appendix A).

Introduction

The DoH review team found that Barnet FNP has had a good first year, with strong good outcomes achieved in getting the programme established and running well, with a presence in the Borough and some excellent client engagement. A very positive platform has been built, upon which the team, clients and stakeholders can continue to strengthen and grow.

Background

Following a successful application by NHS Barnet and LBB in June 2011. The Family nurse partnership was commissioned by NHS Barnet and the London Borough of Barnet, and commenced in November 2011.

It is an intensive support programme for first time young mothers which is grounded in theory, strength based and is a licensed programme. It is based on research from the USA over a period 30 years in different cultural settings, which found the outcomes to be consistent across different co-hort's of families.

The new team consists of four nurses from various nursing backgrounds and a family nurse supervisor. The team work very closely with midwifery, Children Centres education and social care.

It is a 3 year project, broken down into 2 stages

- 12 months recruitment of clients The minimum caseload size for a Family Nurse Partnership Team is 100 families, based on Barnet's population of teenage parent's we aim to recruit 100 families.
- Follow up of the infants until they are 2 years old.

Since the government announcement in late 2010 to recruit an extra 4,200 health visitors by 2015, there have been various documents published that reaffirm the commitment and provide information about how the NHS will be expected to implement the target. The FNP programme is part of the 'core offer' of support for young families in the first year(s) of life. The programme is run across a number of sites in the UK. Haringey and Islington are Barnet's local sites.

Partnership Working

The DOH Family Nurse Partnership programme have learnt that successful delivery of the programme is more likely if NHS and local partner organisations really understand and embrace what Family Nurse Partnership implementation is about. The joint approach gives a clear commitment to the programme and the implementation plan clearly addressed the needs of key stakeholders.

Programme Approach and Delivery

The specialised advice and support is focused on improving prenatal health, children's health and development and encouraging parents to be more economically self-sufficient.

A pattern of weekly and fortnightly visits begins in early pregnancy and continues until the child is two years old. The programme encourages women to fulfil their aspirations for their baby and themselves. The nurses use programme guidelines, materials and practical activities to work with mothers –as well as father and the wider family-on understanding their baby, making changes to their behaviours, developing emotionally and building positive relationships.

- 1. FNP Barnet began delivering services in November 2011
- 2. The programme is guided by a project board led by the Joint Head of Children's Commissioning and reports into the EIP Strategy Group.
- 3. The service is led and managed by the Divisional Manager for Children's Services at CLCH.

FINANCE AND EFFICIENCY

The programme will span 3 years and costs £300,000 per year. The DOH contributed £150,000 in set up costs in year one 2011/12.

It costs £3000 per year per family on the programme, or £9000 per family over 3 years.

In the 3 randomised control trials in the US demonstrated that economic benefits came from breaking the cycle of disadvantage experienced by the children of teenage mothers. Independent economic evaluations in the US have shown that:-

- For every \$1 invested in the FNP there is a saving of \$5 for high risk families.
- There is a saving for \$15,000 per family by the time the child reaches 15 years.
- The savings come from less use of health services, reductions in child abuse and social care needs, better school achievement, reduced involvement with criminal justice services, improved mental health and increased earnings.
- For high risk families the costs were recovered by the time the children reached 4 years due to reduced use of health services and benefit savings.

<u>UK</u>

FNP Aims are to reduce the following and improve maternal and child health, leading to substantial cost savings per family, and longer term health improvements:

If we prevent:

- 1 day in hospital for 10 pregnant women we save £10,000
- one overnight stay in SCBU for 10 babies we save £4,500
- 5 emergency hospital admissions we save £3,750
- 5 children going into foster care, saves £135,000 a year

• the need for 10 core assessments by children's social care we save $\pounds 6,500$ If we prevent:

- 10 cases of serious conduct disorder we can save society £2.25m over their lifetime
- poor outcomes for 50 children with multiple disadvantages we could help save local services over £5m by the time these children are 16
- 10 young women staying in NEET and getting work we can save the state £70,000 in benefits alone
- 80 children having poor literacy and numeracy we could help save society up to £5m over a lifetime.

Therefore the annual saving made for the most vulnerable families on the FNP programme is approximately £36,850 or

1 client returning to education and stopping benefits- saving the state £7000 per year, £21000 (3 years- FNP cost £9000 for 3 years).

Expected Outcomes for clients on the FNP programme:

| Mother | Baby |
|-------------------------------|---|
| Reduced smoking rates | Improved early language development, |
| Increase breastfeeding rates | school readiness and academic |
| | achievement |
| Fewer subsequent pregnancies | Reduced child abuse and neglect, fewer |
| | childhood injuries |
| Reductions in benefit claims | Improved behaviour and emotional |
| | development |
| Increased employment | Fewer mental health problems |
| Fewer arrests and convictions | Reduced arrests and convictions by age 15 |
| | and 19. |
| Improved parenting | |

Reduced child abuse and neglect

- FNP is often cited as the most effective programme for preventing child abuse and neglect and reducing childhood injury and this is where some of its strongest evidence lies.
- Outcomes of the programme in this area include:
- Reductions in verified child abuse and neglect
- Reductions in health care encounters for injuries
- More specifically:
- 48% reduction in verified cases of child abuse and neglect by age 15 (Elmira)14
- 56% reduction in A&E attendances for injuries and ingestions during child's second year of life (Elmira)₁₅

- 28% relative reduction in all types of health care encounters during child's first two years of life (Memphis)₁₆
- 79% relative reduction in the number of days that children were hospitalised with injuries or ingestions in child's first two years of life (Memphis)₁₆
- FNP has also been identified as the most effective programme for preventing child abuse and neglect in a review by MacMillan and colleagues published in The Lancet.17

Data for 2012: Barnet FNP Admissions to A&E for ingestion or injury

| | | , , |
|----------------|--------------------|------------------------|
| Age of child | No A&E attendances | No hospital admissions |
| Up to 6 months | 0 | 0 |
| Upto 1 year | 0 | 0 |

51% of clients recruited onto FNP have reported some form of abuse in their past, physical , sexual and emotional.

Improved school readiness and academic achievement

- The research shows that FNP children have better cognitive and language development and score higher on reading and maths achievement tests than do their control group counterparts with these effects limited to low-resource mothers. More specifically FNP children had:
- 50% reduction in language delay at 21 months (Denver)12
- Better academic achievement in the first six years of elementary school (Memphis, low resource mothers)18
- Better language and emotional development at age 4 (Denver, low resource mothers)

Key Priorities 2013/14

- Continued pro-active recruitment of clients and promotion of service across the borough
- Embed referral pathway with Barnet maternity services(this will need help from commissioners).

Communication Plan

Key stakeholders have been engaged from the beginning of the project to ensure referrals are received. This is an ongoing process and at month 14 there is still further work to be undertaken.

- The FNP team have evaluated their service, by way of user questionnaires, overall feedback is positive and clients have committed to the programme.
- -
- Enrolled clients are being actively recruited to advisory board to obtain their views and advice how to further engaged this client group.
- Presented more recently at GP training forum.

Work presently ongoing:

User focus group Media- articles for local newspapers Newsletter Consider facebook page. User evaluations Dec 13 (appx)- ...\annual review\Annual evaluation results[1].doc

Performance Management and Governance

Licence conditions and data/activity is monitored by the D.O.H. with regular on-sight visits to ensure the programme is performing as expected. These visits are supportive and enable the local team to learn from established sites.

A very positive DOH annual review was held in December, with favourable feedback and recommendations. (Appendix -...\annual review\DOH feedback report and recommendations.doc)

Referral Pathway

The referral pathway into the service is paramount to the success of the service, communication of the referral pathway is ongoing and many services have engaged and are referring well, GP'S/ Social care/ youth support/LAC/Schools and family support workers.

Embedding the pathway into maternity services has been a little more difficult and is not yet robust. The majority of referrals are referred from maternity services, with weekly visits by the Family nurses, to embed the referral process permanently, input is now required from the commissioners of maternity services, to support joint working.

Table 1: Referrals/enrolments to date.

| Year | Referrals Totals | eligible | Not eligible | Enrolled | Awaiting enrolment | declined | Gestation (Fidelity) | Babies |
|------|---------------------|----------|-----------------|----------|-----------------------|----------|-----------------------------|--------|
| 2011 | 16 | 9 | 7 | 8 | | | | |
| 2012 | 134 | 57 | 70 | 57 | | 5 | <16 /52=55% >16 /52= 45% | 2 |
| 2013 | 17 | 11 | 6 | 3 | 8 | 1 | <16/52 = 60% >16/52=40% | 51 |
| | 167 | 77 | 79 | 68 | 8 | 6 | | |

Clients who were not eligible for the programme for the following reasons:

- >28 Weeks pregnant (20)
- > 20 Years of age
- (14) • Living outside of Barnet (17- Borehamwood/ Enfield/ Brent)
- Terminations/Miscarriages. (15) •
- Refused enrolment (these clients are revisited until they pass the 28 week gestation) (6)

(9 unable to trace or make contact)

Expected Referrals and attrition by month

The aim for 2012 was to recruit 100 clients as per DOH guidance; however it was recognised that the recruitment of 100 clients would not be achieved by year end.

Monthly breakdown of referrals:

If there is a similarity to 2012/13 figures, we would anticipate achievement of the 100 clients recruited by June 13, with recognition of the additional time this has taken. The DoH is aware of the additional time this has taken.

Average recruitment over the 14 month has been 5 clients per month; however positive recruitment was in guarter 4 of 2012, and guarter 1 of 2012/13, based on these figures the team anticipate recruiting to the 100 by June 13. This has significant impact on budget planning and commitment as will need budgeting into 2015/16 budget, if recruitment was to go past June 13, then this would cross into 2016/17 budgeting process. 35

| Querter | Defemale | | Ennellad | New | Dealizad | | 1 |
|--------------------------------|-----------|----------|----------|------------------|--------------------|----------------------|-----------------------------------|
| Quarter | Referrals | Eligible | Enrolled | Non- eligible | Declined programme | Waiting enrolment | Leavers |
| 2011 | 16 | 9 | 8 | 7 | 1 | | |
| Qrt 4 - 2012 | 25 | 13 | 13 | 12 | | 8 | |
| | | | | | | | |
| Qrt1- 2012/13 | 34 | 18 | 18 | 16 | | | |
| Qrt 2- 2012/13 | 41 | 17 | 17 | 24 | 4 | | |
| Qrt 3- 2012/13 | 24 | 9 | 9 | 15 | 1 | | |
| Qrt 4- 2012/13 (present) | 17 | 11 | 6 | 6 | 1 | 6 | |
| totals | 169 | 92 | 71 (+6) | 77 | 6 | | 8 (moved out of borough) |

Achieving Recruitment rate:

The team has not recruited 100 clients to date, due to the number of pregnancies within Barnet this has taken longer, and is expected to take another 3 months minimum.

- This is being monitored closely by the FNP Advisory Board chaired by the Joint Head of commissioning.
- Tenacious engagement is being pursued and DoH aware of concerns regarding referral numbers from maternity services.
- DoH has given clear guidance on measures to be taken in the event that the programme is unable to recruit 100 clients this includes review of Barnet's recruitment criteria.

Impact upon 2015/16 budgeting process, consideration to be given if continued reduced referral numbers and if the original 100 clients not recruited by June 2013.

Further Actions

- Continued pro-active and tenacious recruitment of clients
- Strengthen communications with maternity units senior via management team
- To improve referral processes with Barnet Maternity Services with commissioner input.

Conclusion

Family Nurse Partnership is making good progress in Barnet as highlighted by the DoH Annual review.

ACTION REQUIRED BY BOARD:

The Board is asked to note the ongoing work of the FNP programme Board.

AUTHOR OF PAPERNAME:Donna ThornleyPOSITION:Family Nurse Partnership SupervisorORGANISATION:NHSPHONE NO:020 8205 6204

| Meeting: | Date: | Agenda Item No: |
|------------------------|---------------|-----------------|
| CHILDREN'S TRUST BOARD | 14 March 2013 | 7 |
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TITLE OF PAPER: Family Nurse Partnership Programme (FNP)

<u> APPENDIX: Family Nurse Partnership Programme Annual Report 2012/13</u>

FNP Annual Report 2012/13

Barnet

Annual Review date: 12th December 2012

"There is a magic window during pregnancy... it's a time when the desire to be overcome incredible obstacles including poverty, instability or abuse with the a good mother and raise a healthy, happy child creates motivation to help of a well-trained nurse." David Olds, PhD, Founder, Nurse-Family Partnership

| 1 - Vision for FNP in Barnet |
|--|
| Please describe current vision and ambitions for FNP (e.g. how would you like it to grow, become integrated, influence other services etc) |
| |
| FNP is an important part of our early intervention and prevention strategy. Our Children's Trust board and Health and Wellbeing Board both emphasis the importance of a good early start. We would like to see FNP become mainstream and this will be considered as part of our planning over the forthcoming year. FNP is one the main priorities within our refreshed Children's and Young peoples Plan |
| FNP has become very well integrated in the last year and the team has worked hard to become an established and recognised service across Barnet. Referrals are now coming into the service regularly from all agencies and the services remit is understood within the multi-agency team. FNP has influenced other services e.g. troubled families family focus and is seen as an evidenced based approach to support young families |
| |

Please describe the local strategy for FNP taking into account the following key points:

- Sustainability, funding and expansion plans Ownership / Funding / Organisational contracts / FNP Sub-licence Strategic Partnerships (e.g. Children's Trust, Health & Wellbeing Board, LCSB, Local Authority Elected Members) FNP fit with local strategies, plans, policies (e.g. JSNA, Early Years, 0-19s, Children's Plan, Family Support, Teenage Pregnancy, Social Care)

| Describe any plans for regi | Describe any plans for regional working (strategic or operational) | | |
|--|---|---------------------------------------|---------------------------------------|
| Analysis and Narrative | | | |
| Sustainability- The FNP Board reports integrated into other workstreams | Sustainability- The FNP Board reports into the Executive management group who oversees progress and planning to ensure the outcomes are aligned and integrated into other workstreams | who oversees progress and planning to | o ensure the outcomes are aligned and |
| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |

3 - FNP Advisory Board

Please describe the FNP Advisory Board taking into account the following key points:

- (Core Model Element) Ongoing FNP Advisory Board, chaired by the commissioner, which meets at least quarterly to lead, support and develop the programme, ensures delivery to the model and is working to achieve sustainability.
 - How does the Advisory Board promote Programme quality?
- How does the Advisory Board engage FNP with the broader strategic agenda for children, young people and family support?
 - Advisory Board Chair / frequency / terms of reference / membership & attendance
 - Accountability
- Client involvement and participation

Analysis and Narrative

- The FNP advisory board meets monthly, and has oversight of FNP progresses based upon reporting format, this faciliatates the opportunity to investigate report findings and identify concerns and agree action plans. <u>.</u>
- There is also robust multi-agency representation, who are tasked with the dissemination of information and key issues from the services which may have implications or identify gaps and the relevance they has on individual services and action planning, these are also then cascaded into partner agencies. ц Сі
 - The FAB has consistently had user representation, and has a number of interested clients. ю.

Sustainability- VS- The FNP Board reports into the Executive management group who oversees progress and planning to ensure the outcomes are aligned and integrated into other workstreams

H:\annual review\FNP Advisory Board TOR Final July 2011.doc

H:\advisory\advisory board report June 2012..docxH:\advisory\activity report as at 19 September 2012.doc

H:\advisory\minutes 24 october 2012.doc H:\advisorv\FAB minutes July 12.doc

| 11. AUVISOLY AD IIIII ULES JULY 12. UOC | | | |
|---|---|---|---|
| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |
| Increase and maintain user engagement Strengthen the framework for FNP user participations and involvement | Have 3 teenage parents, a Grandmother and Father interested | Recruitment of interested volunteers through user days and children's Supervisor/provider lead/ user rep centres. | Supervisor/provider lead/ user rep |
| Increase attendance of senior midwifery management of partner agencies, and a commitment of at least 2 meetings a vear. | Ensure a high level of strategic ownership from partner agencies | Provider invitation to key SMT | Commissioner/ provider lead: Jan 13. |

4 - Provider Organisation

Please describe how the organisation is delivering its responsibilities to ensure that good leadership, management support and systems are in place to support family nurses and supervisors to deliver, develop and continually improve programme delivery (including Core Model Elements)

Please attach your Local Safeguarding Model for FNP

Key Points:

- Logistics (e.g. accommodation, IT, mobile working)
 - Clinical governance
- Team appointments and contracts
- Supervision of the Supervisor, appraisals and personal development reviews
- Service user / client feedback

Analysis and Narrative

FNP safeguarding model is as follows:

Provider lead/ manager meets with team supervisor monthly for a 1:1, to support and guide supervisor where necessary

Safeguarding nurse provides safeguarding support to FNP supervisor and also quarterly to the team.

The team attend local professional forums and wider Children Families Health & Wellbeing meetings and development forums (Band 7 away days) The team work within CLCH clinical governance framework, which in turn means they adhere to the CLCH clinical supervison policy/ procedures Team have a dedicated base, IT, Laptops and desk phones along with mobiles, the equipment enables team to work at base or be mobile.

The team undertake the relevant programme in relation to FNP training and also local mandatory training requirements. The team where recruited by October 2011, on fixed term contracts (to July 2014)

The team have all had annual appraisal and PDP set.

The team also participate in CLCH patient reported experience measures, patient stories and as such continually receive feedback, however this is written into the wider HV outcome measures.

| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |
|---|---|--|--|
| 1. Separate the PREM from generic To ensure feedback to FN HV reporting | To ensure feedback to FNP is FNP specific | IP is FNP Work with IG an CG to extrapolate data feedback. | Supervisor/provider lead and CG Team Jan 2013. |
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Describe how FNP has been working in your area over the last 12 months. What is working well and where are the challenges and opportunities? Key points: •

- Description of last 12 months (e.g. expansion, current team size both actual and budgeted, vacancies, sickness)
 - Caseload size and intensity (e.g. need for use of interpreters)
 - Eligibility criteria and client recruitment pathways
- Supervisor use of monthly clinical supervision from the Named Nurse
- Provision and use of psychological consultancy

Analysis and Narrative

Set up and Team

administrator) following pregnancy training in October 11, and attendance at Trust induction the team could commenced recruiting. As limited lead up time to recruitment beginning, limited processes in place the first few months where spent engaging local services, setting up referral pathways and sharing of FNP commenced in Barnet in November 2011. The team where recruited and commenced in post November 2012, (1 supervisor, 4 nurses and 1 information.

The team have now settled, and reflect the expectation that they hit the ground running following initial training, with little equipment and resources in place. Processes and systems are now in place and are embedded throughout the first year.

The team establishment is full, and no vacancies exist. Sickness rate is minimal, we believe the ethos of flexible working has kept this low.

Client Recruitment

other 2 maternity units, no referral process is the same and we have had to be resilient and adaptable to gain the trust of the varying maternity units. There Client Recruitment was initially slow and it was difficult to embed a referral pathway with the local maternity unit, although we had a robust process with our has been constant work with all maternity units and the Family Nurses now attend monthly social concerns meetings in both local providers and also teach at mandatory midwifery training in each unit, promoting a bottom up approach to referrals.

Recently it has been agreed the nurses visit each of the maternity unit clinics weekly to identify and collect any referrals from the booking notes, each nurse has a delegated role and maternity unit.

We have also changed the referral form from opt in to opt out (Sept 12), we am optimistic that this will enable all referrals to be sent to FNP team and this way we can give the clients the relevant information to enable them to make an informed choice to join the programme.

Our key referrers on inception were social care and we have developed strong links with the Local authority and this is evident in our partnership multiagency training and conference days. We are fortunate to have multi-agency support across all professions, from health, social care, troubled families- family focus workers/teams and the voluntary sector.

The area of partnership working we would like to see improved are among General Practices, involvement and schools, the team is continually pushing to improve this. This has included letters; cold calling and more recently ensuring safeguarding and SC incorporate FNP within the GP training sessions. Attending CLCH GP stakeholder event.

Schools in particular have been more difficult to engage, some schools have been very supportive and we have good links, whilst many others do not want the team to come into the schools (felt this may be the topic material).

| Creation 201: To referrals, of which 62 where eigble and enrolled on the programme and 13 where in the process of being recruited the The Trans of the supervisor has 4 clients, if all those analong the then was expected. Each nurse created as approximately 14, and the supervisor has 4 clients, if all those analong of the readmage of this steady recruitment have enabled the team to deliver the programme. If an anticipated this the volument have an obdiging in programme. It is anticipated that if we continue to recruit at 510 a month, then 100 clients is a pregnersy numbers in Bainta with the advantage of this steady recruitment have analoed the team to deliver the second disage predict in their work. However the slow numbers in Bainta programme. It is anticipated that if we continue to recruit at 510 a month, then 100 clients is a chievable by end of Macrin 13. This has implications to 2013 has shown a gent increated the time and steady or on any through the programme. It is anticipated that if we continue to recruit at 510 a month, then 100 clients is a chievable by end of Macrin 13. This has implications to 2013 has shown a gent increated the intervention the more and steady and its prediction to the programme. It is anticipated the intervention the analoging the programme is a numerabilities can be complex or plate programme. The anticipated the intervention the intervention the analoging the programme is an on the steady are and steady and the intervence the Macrin 3. The supervison with the ransaliant. A comparison with the ransel with the safeguarding team interpreting service as a some elements can be and its optime to item (with match 27.13 and 2003) and 2013 has been nume has a client item interpreting service can be easier intervention the analogic of the team with intervison is analy. Bafeguarding clients Safeguarding clients | Analysis and Narrative | | | | |
|--|--|--|---|--|------------------------------|
| Each nurse caseload is approximately 14, and the supervisor has 4 clients, if all those awaiting recruitment are indeed recruited, caseload numbers will be attended the 100 cellers is programme and experiment in their work. However the skow numbers has mean we have not recruited the 100 cellers are programme and experiment in the programme were the skow numbers has mean we have not fire brow pregnances (or 2013). The down experiments of the programme at its anticipated that if we continue to recruit at 5-10 a month, then 100 cellers is are advected in the ronger of the brow monthers has a manual of mean were the skow numbers has mean we have laised ware in the area advected or and of March 13. This has implicited predictions no ubdefined the programme. It is anticipated that if we continue to recruit at 5-10 a month, then 100 celents is a commendation with the programme and extended rest. The extension of the programme is a some elements can be fost in translation. The supervisor is any programme and the named funct the nucleased in recent months, and presently each nurse have laised with interpreting services to registration with the programme and ensure the message and content is delivered, as some elements can be lost in translation. The supervisor is anay. The supervisor is anay. The supervisor is anay. Safeguarding client, the runse have fund that a calcing the need nurse is available to the team when the supervisor is anay. Safeguarding client. The supervisor is anay the number of the nurses specific addition in the number of the number of the number of the number size of the number of the num | Caseload size Since October 2011 we have receive recruited. 57 clients where not eligible. | ed 130 referrals, of which 62 where eliç . This is inline, if not slightly higher than | gible and enrolled on the programme a was expected. | ind 13 where in the process of be | eing |
| Accomparison with the Public helith intervalues of the seme interpret or any through out the production complex and the production complex and the programme. as whitenebilities can be common more complex or child protection corrests develop. The use of interpreters has increased in resonant of time nurses spend explaining the programme. It is not including the programme and interpreter once they have met a client, to improve consistency and also reduce amound it time nurses spend explaining the programme. It is not interpreters has increased and set in translation. The use of interpreters has increased in resonant the nurses spend explaining the programme. It is not interpreters as some elements can be lost in translation. The supervision with the named nurse, which has proved beneficial and helpful as the client load has increased and any increased. There are excellent working relationships with the safeguarding team, and the named nurse is available for the team when the supervisor is away. Safeguarding clients. Safeguarding clients. A children have a CP plan, 1 Child is in need, we are also completing CAFs regularly due to the nature of the client's ages and vulnerabilities. Psychology for the FD etam. This commence din March 12. The supervisor has found her individual sessions most beneficial. The team sessions have been more mixed and the needs of the nurses are very different, there has been devised and the needs of the nurses are very different, there has been discussion regarding the need to link theory of psychology to practice to the programme and the needs of the nurses are very different. Area for Improvement Outcome Actions Actions | Each nurse caseload is approximately almost 17. The advantages of this si However the slow numbers has mea pregnancy numbers in Barnet at the achievable by end of March 13. This b | y 14, and the supervisor has 4 clients, if teady recruitment have enabled the tea int we have not recruited the 100 client beginning of the programme. It is ant has implications on budgeting into 2014/ | all those awaiting recruitment are indee am to deliver the programme dosages ts expected, although this was always icipated that if we continue to recruit 715 | id recruited, caseload numbers will and become confident in their wo an anticipated risk in view of the l at 5- 10 a month, then 100 clients | ll be ork. low s is |
| The supervisor has monthly supervision with the named nurse, which has proved beneficial and helpful as the client load has increased. There are excellent working relationships with the safeguarding team, and the named nurse is available for the team when the supervisor is away. Safeguarding clients' Earlie and the named nurse is available for the team when the supervisor is away. Safeguarding clients' Earlie and the named nurse is available for the name of the client's ages and vulnerabilities. Psychology for the FNP team: This commenced in March 12. The supervisor has found her individual sessions most beneficial. The team sessions have been more mixed and the needs of the nurses are very different, there has been discussion regarding the need to link theory of psychology to practice to the pregnant teenager and developing newborn. H:upsychologyINTERNAL AGREEMENT1 PSYCHOLOGY final april12.doc Actions H:upsychologyINTERNAL AGREEMENT1 pSyCHOLOGY final april12.doc Actions Area for Improvement Outcome Area for Improvement Outcome 1. Referral pathway with increase referrals, all clients meeting maintain presence in social concerns of undicates and the needing materian undication are referred and opt meetings and training. 2. Review of psychology tard team Supervisor' provider lead and services events of provider lead and services of psychology tard and the needings and training. 2. Review of psychology tard team Supervisor' provider lead and services ever | A comparison with the Public helath p A comparison with the Public helath p We have found that caseload size and concerns develop. The use of interprevite interpreting services to negotiate nurses spend explaining the program delivered, as some elements can be lo | rojected pregnancies for 2013 has show rojected pregnancies for 2013 has show its dependency can vary throughout the eters has increased in recent months, a eters has increased in recent months, a the use of the same interpreter once th mme, the nurses have had to identify v ost in translation. | in a gentle increase is expected (this is a programme, as vulnerabilities can becand presently each nurse has 1 non Enliey have met a client, to improve consistways to work with the programme and | an estimated figure). come more complex or child protect glish speaking client, we have liais tency and also reduce amount of ti ensure the message and conten | tion ised ime it is |
| Safeguarding clients' 4 children have a CP plan, 1 Child is in need, we are also completing CAFs regularly due to the nature of the client's ages and vulnerabilities. Psychology for the FNP team: This commenced in March 12. The supervisor has found her individual sessions most beneficial. The team sessions have been more mixed and the needs of the nurses are very different, there has been discussion regarding the need to link theory of psychology to practice to the pregnant teenager and developing newborn. Hypsychology/INTERNAL AGREEMENT1 PSYCHOLOGY final april12.doc Actions Area for Improvement Outcome I. Referral pathway with large do we want to get to?) (How will we get there?) Owner(s) and Timescales I. Referral pathway with maternity units. Increase referred and opt meetings and training relations and mainging relations and maingement at maternity units. Derive of psychology to practice to the pregnant teenager and explose of the presence in social concerns is order on an agenetic in the team activities are referred and opt maternity units. 2. Review of psychology sessions. EAB. Services Jan 13. 2. Review of psychology sessions. Seek FNP national unit advice jan 13. Supervisor / provider lead | The supervisor has monthly supervis excellent working relationships with th | sion with the named nurse, which has ie safeguarding team, and the named nu | proved beneficial and helpful as the urse is available for the team when the s | client load has increased. There upervisor is away. | are |
| Psychology for the FNP team: This commenced in March 12. The supervisor has found her individual sessions most beneficial. The team sessions have been more mixed and the needs of the nurses are very different, there has been discussion regarding the need to link theory of psychology to practice to the pregnant teenager and developing newborn.H:psychologyINTERNAL AGREEMENT1 PSYCHOLOGY final april12.docArea for ImprovementArea for ImprovementOutcomeArea for ImprovementOutcomeI. Referral pathway with maternity units.I. Referral pathway with efferral criteria are referred and opt maternity units.2. Review envicesDistributionServicesDerivicesDistribution< | Safeguarding clients' 4 children have a CP plan, 1 Child is ir | n need, we are also completing CAFs re | egularly due to the nature of the client's $arepsilon$ | iges and vulnerabilities. | |
| Outcome (Where do we want to get to?)Actions (How will we get there?)Owner(s) and Timescalesithwaywith Increase referrals, all clients meeting referral criteria are referred and opt out once spoken to with nurses.Continue building relations and maintain presence in social concerns meetings and training. Increase Senior management at FAB.Owner(s) and Timescales comtinues and paychology ressions.psychologyTo have both psychologist and team enjoying psychology sessions.Evaluate contract Seek FNP national unit adviceSupervisor / provider lead supervisor / provider lead | Psychology for the FNP team: This commenced in March 12. The su of the nurses are very different, ther developing newborn. H:\psychology\INTERNAL AGREEME | upervisor has found her individual session re has been discussion regarding the r ENT1 PSYCHOLOGY final april12.doc | ons most beneficial. The team sessions need to link theory of psychology to p | have been more mixed and the nee ractice to the pregnant teenager a | eds and |
| Outcome (Where do we want to get to?)Actions Actions (How will we get there?)Owner(s) and Timescalesithwaywith Increase referrals, all clients meeting referral criteria are referred and opt out once spoken to with nurses.Continue building relations and maintain presence in social concerns Bupervisor/ provider lead Jan 13.psychologyTo have both psychologist and team enjoying psychology sessions.FAB.psychologyTo have both psychologist and team enjoying psychology sessions.Evaluate contract Ban 13. | | | | | |
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| Review of psychology To have both psychologist and team Evaluate contract services enjoying psychology sessions. Seek FNP national unit advice Team to feel they are able to link Seek FNP national unit advice | pathway y units. | | inue building relations ar tain presence in social concerr ings and training. ase Senior management | provider lead | and |
| | Review of services | To have both psychologist and team enjoying psychology sessions. Team to feel they are able to link | Evaluate contract Seek FNP national unit advice | Supervisor / provider lead Jan 13. | |

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| | Commissioner | | |
|---------------------|---|---------------------------------|--|
| | | | |
| | and | | |
| practice | e communications, | reminders re: referral criteria | |
| theory and practice | Continue | reminders | |
| | GP and schools engagement | | |

| 5b - FNP Team Describe how the FNP team is delivering against the core model el Key points: Progress with the FNP learning programme and competencies (inc Progress with team-based learning packs (including skills practice) Supervision one-on-one with each family nurse weekly, one home vising the FNP Information System to accurately input data and use inform reflective supervision Dedicated administrative support to ensure that data is entered cor support to the team | BM Describe how the FNP team is delivering against the core model elements (see appendix). Its: Progress with the FNP learning programme and competencies (including local learning required) Progress with team-based learning packs (including skills practice) Supervision one-on-one with each family nurse weekly, one home visit with each family nurse every 4 months and regular team meetings Using the FNP Information System to accurately input data and use of reports to assess, manage and enhance programme quality programme and inform reflective supervision Dedicated administrative support to ensure that data is entered completely and accurately on a timely basis and providing general administrative support to the team |
|---|---|
| Analysis and Narrative Core model elements are prescribed in five areas of the programme: | areas of the programme: |
| | nent: ning and working practices |
| Supervisor recruitment, training and working practices Administrative support Implementing agencies | g and working practices |
| All team members have completed all relevant FNP training commencement of programme and are working towards the commencement of programme and are working towards the Team based learning, we meet weekly, these meetings incl presently undertaking DANCE integration along with PIPE rand this was more so earlier in the year. Each nurse attend There were initially some team dynamic issues and it was v comfortable with this practice. | All team members have completed all relevant FNP training, and local mandatory requirements. All team members completed TNA at the commencement of programme and are working towards the FNP competencies; this was reviewed with each nurse at their annual appraisal. Team based learning, we meet weekly, these meetings include, and operational meeting, case review / presentations / skills practice- we are presently undertaking DANCE integration along with PIPE practice, following Dance and toddler training. We regularly have outside speakers, and this was more so earlier in the year. Each nurse attends 2 weekly and monthly social concerns meetings at our local maternity units. There were initially some team dynamic issues and it was with consistent encouragement and guidance that team members now feel comfortable with this practice. |
| The supervisor meets weekly with each nurse individually t visits are and have been undertaken regularly. The nurses now, we are also considering joint visits whilst implementin | The supervisor meets weekly with each nurse individually to review caseload and each client is discussed with key issues summary, and joint visits are and have been undertaken regularly. The nurses originally found these uncomfortable, however they are normal aspect of practice now, we are also considering joint visits whilst implementing DANCE to aid scoring of key domains. |
| The supervisor produces monthly reports for FAB, based up | r FAB, based upon fidelity measure, to enable FAB to monitor success criteria and identify |

| Analysis and Narrative | | | |
|--|---|---|--|
| concerns in a timely manner and identify actions required. Mor to interpret their own data and recognise how achievement for | dentify actions required. More recently ognise how achievement for fidelity is | e recently the supervisor has had to revisit Open Exeter Data entry with nurses, fidelity is monitored as a team and not just individually. | pen Exeter Data entry with nurses, dividually. |
| | | | |
| Admin support is active in data enti underlying knowledge of programm | Admin support is active in data entry and pulling of reports, and the postholder is about to take the lead as FAB administrator, she has the underlying knowledge of programme to enable minutes and reports to be succinct and accurate. | tholder is about to take the lead as F succinct and accurate. | AB administrator, she has the |
| | | | |
| | | | |
| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |
| 1 Better team understanding of Data reports and FAB board | All key professionals to understand the relevance of data and be able to interpret | Discuss with FNP national unit, to Supervisor / provider lead and FNP attend a FAB and discuss data NU | Supervisor / provider lead and FNP NU |
| | | | |

6 - Clinical Quality - Enrolment and Attrition

Please fill in progress for enrolment and attrition in the table below and describe any over or underperforming areas and plans for improvement. Key points:

- Sites enrol at least 60% of clients enrolled in the Programme by the 16th week of pregnancy and 100% no later than the 28th week;
 - Each client enrolled is visited by the same family nurse throughout her pregnancy and the first two years of her child's life
- Percentage of clients offered the programme who are enrolled (please detail % uptake data and include analysis for previous 12 months)

Analysis and Narrative

Clients recruited before 16 weeks is at 51.6%, (53.1% end Nov 12), this is not at 60% yet, there clients, very few where under 16 weeks pregnant at referral, the team has worked very hard to has been a steady increase in achieving 60%. When the team initially commenced recruiting embed the referral pathway with maternity units and build relationships, which have contributed to the continuous improvement. The recent changes to the referral form to be a opt out rather than opt in, is expected to improve this further.

Attrition:

Of those recruited, 2 clients left in pregnancy, they moved out of borough. This is an ongoing concern as many clients are temporarily housed out of borough and it is anticipated this could Programme attrition in pregnancy is 10% (team within this criteria) become more difficult with the future changes to housing benefits.

| Enrolment and Attrition (also refer to dashboard) | refer to dashboa | ırd) |
|---|--------------------|------------------|
| Data for last 12 months | Performance | Fidelity Goal |
| Recruitment by 16 weeks | <mark>51.6%</mark> | %09 |
| % enrolled who are offered FNP | <mark>87%</mark> | %97 |
| Attrition (Programme Completers) | | 40% |
| Attrition (pregnancy) | 6.7% | 40% |
| Attrition (infancy) | | %07 |
| Attrition (toddlerhood) | | 10% |

| Area for Improvement | Outcome | Actions | Owner(s) and Timescales |
|----------------------------------|------------------------------------|-----------------------------------|-------------------------|
| - | (Where do we want to get to?) | (How will we get there?) | |
| 1. To recruit more clients by 16 | Enrolment criteria, achieve 60% | Continue engaging maternity | Supervisor |
| weeks | clients enrolled by 16 weeks. | schools. | |
| 2 Continue to work with housing | Increase number of clients kept in | Continue liaison with contacts in | Supervisor/team |
| | local borough | housing | |
| | | | |
| | | | |

7 - Clinical Quality - Visit Dosage

Please fill in progress for visit dosage and average length of visit in the tables below and describe any over or underperforming areas and plans for improvement (include reference to fidelity goals)

| The team continue to deliver the programme and visit schedule, our client group have some excellent attendees. however those who have been more difficult to maintain the visit schedule with |
|---|
| have been the older clients 18-19 years old. A number of clients have been housed outside the |
| borough, as far afield as Hackney and we have also had 3 in mother and baby units, where visits |
| where not encouraged in the first few weeks. |

The clients who have not always been available, have had numerous reasons, or have been too busy, however of those who have been poor engagers in pregnancy they have come back onboard in infancy and once delivered.

clients at team meetings and this has given the nurses the opportunity to be inventive, some clients Of those clients whom have proven the most difficult to engage, the team have discussed these have agreed to a monthly visit, or joint visits ante natal, this has proven more successful than pushing the weekly visits and still maintains contact rather than risk the client disengaging completely.

63.3% is above the programme average for the same time scale. 81.1 minutes is within the expected time spent on visits.

| Data for last 12 monthsPerformance (Stage Completers)12 months% receiving ≥80%Pregnancy83.3%Pregnancy68%Infancy68%Toddlerhood% receiving ≥65%Toddlerhood% receiving ≥60% |
|---|
|---|

| Average le | ength of visit (also | Average length of visit (also refer to dashboard) |
|----------------------------|----------------------|---|
| Data for last 12 months | Performance | Fidelity Goal |
| Pregnancy | 81.1mins | ≥60 mins |
| Infancy | | ≥60 mins |
| Toddlerhood | | ≥60 mins |

| | Outcome | Actions | Ounor(c) and Timocoolog |
|---------------------------------|------------------------------------|--|-------------------------|
| | (Where do we want to get to?) | (How will we get there?) | |
| Continue to implement the visit | | Continue working with clients, | |
| schedule and identify different | Increase visit dosage achievements | ievements consider options with poor engagers, All team and supervisor | All team and supervisor |
| ways to maintain engagement | | and individual plans fro clients | |

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8 - Clinical Quality - Programme Content

Please fill in progress for programme content in the tables below and describe any over or underperforming areas and plans for improvement. Key points:

- (Core Model Element) Follow the FNP Home Visit Guidelines and adapted programme guidelines, which specify the desired structure and content of each visit;
 - (Core Model Elements) Apportion home visit time among content domains within the ranges specified.

| Narrative | |
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| 4 | |

The team have found that with their clients in the initial visits there is much more pressing matters namely housing and benefits, and these areas have taken up significantly more time than was anticipated, it is also recognised that without dealing with the issues concerning clients they will not be receptive to any of the other programme content. (Environmental health) The team identified that we had not been scoring maternal health correctly, and we have planned to review this, and ensure team members have programme content scoring guides when entering data onto open Exeter, and thinking through % allocations.

| | | | Programme content (also refer to dashboard) I ast 12 months | llso refer to dashi Performance | board) Goal |
|-------------------------|--|--|--|------------------------------------|----------------|
| | | | Pregnancy | | 000 |
| | | | Personal health | <mark>28.7</mark> | 35-40% |
| | | | Environmental health | 17.4 | 5-7% |
| | | | Life course development | <mark>14.2</mark> | 10-15% |
| | | | Maternal role | 0 V 0 | 23_25 % |
| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) ar | Owner(s) and Timescales | |
| Realistic allocation of | Monitor within team meetings, and | Monitor at team meetings and revenues | and revelopments . | | 14-20% |
| programme content. | ensure staff fully understands | with individuals at supervision invironmental meating. | sionEnvironmentalPheattaor. | | 7-10% |
| | allocations of % going into intancy. | | <u>Life course development</u> | | 10-15% |
| | | | Maternal role | | 45-50% |
| | | | Family & friends | | 10-15% |
| | | | Toddlerhood | | |
| | | | Personal health | | 10-15% |
| | | | Environmental health | | 7-10% |
| | | | Life course development | | 18-20% |
| | | | Maternal role | | 40-45% |
| | | | Family & friends | | 10-15% |
| | | | | | |

You should also include data completeness in the FNP IS in this section.

Analysis and Narrative

Smoking data: of all those clients smoking at recruitment, there has been a 75% reduction in the numbers of cigarettes smoked at recruitment to 36 weeks. The family nurses now also carry CO2 monitors(in joint working with local smoking cessation services) which enables pro-active work with the clients to demonstrate CO2 levels and will hopefully help in referral to stop smoking.

There has been a reduction in number of clients using drugs and alcohol from recruitment to 36 weeks.

Breastfeeding initiation is at 78.6 %, this is above the programme average (across UK), and 35.7% are still breastfeeding at 6 weeks. The data is limited for those still breastfeeding at 6 months, in part due to the small numbers at this stage.

Immunizations at 6 months: 100% of babies reaching 6 months have received their immunisations. 0% A&E attendances for ingestion or injury.

75% clients reaching 6 months are taking contraception.

41.7% clients enrolled where in employment or education

25% in EET at 6 months of infancy-of those entering education 50% clients are accessing course (NVQ) in children's centres.

We are also holding a workshop in conjunction with Home start Barnet and Tended on "Healthy relationships" in the new year.

Ages and stages questionnaires: There is no data available, these can only be entered at 6 months, those completed have not been entered by end November- data incompleteness.

| | Outcome | Actions | Ourner(e) and Timescales |
|-----------------|-----------------------------------|-------------------------------------|--------------------------|
| | (Where do we want to get to?) | (How will we get there?) | OWIER(S) and Innecates |
| | Ensure FN's entering this data as | Discussion in team meeting and with | Supervisor Dec 12 |
| ADG data scores | soon as are able to at 6 months | individual nurses. | Jupervisor, Dec 12. |

| This is an opportunity to celebrate successes, what has been working well as any areas for discussion that you would like to highlight to the board. This is an opportunity to celebrate successes, what has been working well and any aspects of work that you are particularly proud of. This may include work on sharing the learning, or any awards as well as how programme graduation and transition is managed locally. | |
|---|--|
| Analysis and NarrativeWe have an established multi-agency advisory board that has continued to meet monthly, with regular user input and proactively recruiting more.We have an established multi-agency advisory board that has continued to meet monthly, with regular user input and proactively recruiting more.At programme set up, supervisor spoke at the EIP launch, which created good local contacts and networks with youth and Early years.Presentation at Children's trust board with local MP lead, with positive feedback.Stand at Social care speak out day.Team have a presence at midwifery training sessions locally.We are one of a few teams that can offer FNP to all pregnant teenagers in the borough. | |
| The team has settled in well, the referral pathways are in place; however do need constant review and communication with maternity units. We are on target to meet the required 100 clients, in a slightly longer time scale than was anticipated, but is inline with local data and public health figures. The team delivered 2 celebration days with our clients in May 12, these were attended by approximately 9 clients and partners and were very successful, and themes included- memory boxes, art work ad belly casts which the clients then decorated to tell the story of their journey so far. We also did meals on a budget, which again was very popular. The days are being repeated in November 12, with a Christmas theme and now more babies we will be able to do Christmas baubles, calendars' and weaning foods. | |
| The celebration days where held in youth centres and children's centres. | |
| In July 12, we held a stakeholder event, and this went well, it was chaired by our Director of Children, Families Health and Wellbeing division, and the DOH lead attended. We felt very honoured as 2 of our clients spoke of their journeys to that point and we also had testimonial from other clients, this was most powerful to all in attendance. | |
| We have also developed a video of FNP Barnet (to be shown), and recently where invited to take part in a TV programme looking into teenage pregnancy and services available- one of our clients was interviewed and her nurse- we have been contacted by ITV who are interested in doing further filming. | |
| We are also proud of our relationships with Local Authority, each nurse has links to key children's centres/GP's and schools in a defined geographical locality and this has certainly aided relationships with our children's centres and signposting clients. | |
| We are presently working with Homestart Barnet (voluntary organisation), who have agreed to do a drama//peer led workshop for our clients regarding healthy relationships. | |
| A major concern presently is the difficulty keeping clients in the borough, and with the chain to benefits and housing next year this problem will further increase. Long term this will affect attrition as we are being forced to lose clients as they move across a local authority boundary. | |
| | |

10 - Achievements, celebration and relevant information:

| Analysis and Narrative | | | |
|---|---|---|---|
| Feedback stakeholder days and client days H:\annual review\Annual evaluation results[1].doc | days <u>esults[1].doc</u> | | |
| The key areas for action this next year are: Continuing to recruit, clients- for this to be successful we re Maintain accurate and timely data, address concerns early. Working with housing where we can to keep clients in borou Better engagement of schools and GPs Work with our local Pilot CCG. | The key areas for action this next year are: Continuing to recruit, clients- for this to be successful we require senior maternity input on the FAB Maintain accurate and timely data, address concerns early. Working with housing where we can to keep clients in borough or in surrounding areas. Better engagement of schools and GPs Work with our local Pilot CCG. | nity input on the FAB ng areas. | |
| | | | |
| Area for Improvement | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |
| Continuing to recruit, clients- for this to be successful we require senior maternity input on the FAB | Embedded and robust referral pathway with maternity services | Senior maternity management representation on FAB, | Supervisor/ provider lead and commissioner |
| Maintain accurate and timely data, address concerns early. | Integral role of the post | Work with all nurses and identify where gaps may be. | supervisor |
| Working with housing where we can to keep clients in borough or in surrounding areas. | Reduce number of clients leaving the borough, and improved understanding of the FNP role with these clients | Liaise with housing and identify actions to help | supervisor |
| Better engagement of schools and GPs | Early signposting into FNP from GP's and schools, and improve recruitment by 16 weeks | Continue to liaise with GP's and schools and identify how else this can be achieved. Consider a GP event | Supervisor/ provider lead and commissioner. |
| Work with our local Pilot CCG. | CCG promote FNP service, so integral aspect of funding considerations for the future. Improved feedback to GP's and promotion of service. | Identify timescale to present to CCG boards. | Commissioner |

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Analysis and Narrative (to be completed by SDL following Annual Review)

We were delighted to be at Barnet's first Annual Review (AR) and to meet so many wonderful young parents and their babies who actively participated and contributed to the AR meeting. The evidence is strong to support how seriously client engagement is taken by the FNP team in helping to lead and embed the right help". It was lovely to have one grandmother attend the meeting who is also a member of the Advisory Board and to hear from her how much she saver", "helped me to think more about the future rather than panicking about the now", "it helps when you feel you are being listened to", " FNP gave me the programme in Barnet. Clients spoke very positively about the programme and how it has supported their and their babies' lives - " it has been a life feels the programme supports her so as she can support her daughter and grandchild.

involvement with children's centres, with the nurses each allocated children's centres, supporting families to use and building links to develop good working One of the real strengths on the programme is its evident connectivity with universal and appropriate targeted support services. All parents spoke of their connectivity across the system of children's services. This could be further strengthened by their participation in the AR and regular attendance at board relationships and understanding of the programme. Both the Commissioning and Provider lead spoke of the importance of having FNP and of its meetings.

It has been a positive start to the programme with 63 clients recruited aiming to have a 100 by the end of March. The maternity referral pathway has been recommended and would be welcomed by the team. The team is in place and working well together, their commitment and passion was evident from the a challenge, but through tenacious relationship building is now improving. Having senior strategic representation from maternity services on the board is quality of their input at the AR meeting and hearing the clients speak so positively of their work with them. The team are getting to grips with Data and report feeling confident with Open Exeter, it was acknowledged that further improvements in inputting could be achieved, but good progress for this early stage of the programme.

programme. As with other sites, a reduction in time spent on the environmental domain with an increase on maternal role is recommended. Linked to this is continuing to work with them where possible. The team aims to keep clients "on" if the move out temporarily. Dosage levels have scope for improvement and it was evident that a great degree of thoughtfulness is being given to it, ensuring that the nurses are confident and practiced in all elements of the Client mobility was (as with other London Boroughs) a significant concern. The team do well aiming to "stick with" clients if they move out of Borough, having strategic discussions with Housing aiming to reduce mobility where possible through earlier permanent housing in the borough.

The high breastfeeding initiation (78.6%) is very good, as was the 100% immunisation take up at 6 months.

It has been a good first year, with strong good outcomes achieved in getting the programme established and running well, with a presence in the Borough and some excellent client engagement. A very positive platform has been built, upon which the team, clients and stakeholders can continue to strengthen and grow.

| Area for Improvement (V | Outcome (Where do we want to get to?) | Actions (How will we get there?) | Owner(s) and Timescales |
|--|---|--|--|
| Stronger maternity referral pathway re | Improved and sustained early referrals | Senior maternity representation on Advisory Board | Commissioning/Provider leads with FNP SV - immediate & review |
| Supporting client engagement(nurses confident in using programme tools) Cl | Clients stay on programme | SV reflect & review through SV with FN's | SV with FN's - ongoing |
| | | Senior Housing representation on Advisory Board | Commissioning/Provider lead with FNP SV - within 3 months |
| Strengthened vision for FNP Strengthened vision for FNP | Sustain FNP in children and family system of services | Connect with Health & Well Being Board | FNP Advisory Board - immediate & over coming year |
| Improve dosage St | Strong programme outcomes - Highly skilled and high quality team | Team deliver the programme; skills practice; continued good supervision | FNP SV and FN's - on-going |

Appendix - Core Model Elements and Fidelity Goals

The FNP Licensing Core Model Elements

Core model elements are prescribed in five areas of the programme:

- 1. Client enrolment and engagement
- 2. Family nurse recruitment, training and working practices
- 3. Supervisor recruitment, training and working practices
- 4. Administrative support
- 5. Implementing agencies

When the Programme is implemented in accordance with these Model Elements, the Parties can reasonably have a high level of confidence that results will be comparable to those measured in research. Conversely, if implementation does not incorporate these Model Elements, results may be different from research results.

Clients:

- 1.1 Enrolment and participation in the FNP is voluntary;
- 1.2 Eligible clients include first-time mothers only;
- 1.3 Eligible clients include high-risk mothers only (e.g. low resource mothers, teens), and criteria is agreed with the FNP NU.
- 1.4 Sites enrol at least 60% of clients enrolled in the Programme by the 16th week of pregnancy and 100% no later than the 28th week; and
- 1.5 Each client enrolled is visited by the same family nurse throughout her pregnancy and the first two years of her child's life.

Family Nurse

Each family nurse will:

- 2.1 Be registered with the Nursing and Midwifery Council (NMC), be educated to a degree level and meet the person specification for a family nurse.
- 2.2 Follow the FNP learning programme and attend all FNP specific essential training.
- 2.3 Follow the FNP Home Visit Guidelines 1) original visit schedule, which specifies the frequency and timing of home visits; and 2) the adapted programme guidelines, which specify the desired structure and content of each visit, and programme assessments and interventions to be used;
- 2.4 Apportion home visit time among content domains within the ranges specified.

- 2.5 Actively participate in FNP supervision as specified.
- 2.6 Be trained in specified approaches for establishing therapeutic relationship and motivating clients for positive behaviour changes;
- 2.7 Carry a caseload of no more than 25 families per full-time employee;
- 2.8 Work at least three days per week (20 hours per week) on the programme. Collect data about activity, visit content, mothers, and children according to the schedule and procedures specified by the international partner's data management team and approved by Dr. Olds.
- 2.9 Will work exclusively in this programme unless agreed with the FNP National Unit.

Supervisor

Each programme supervisor will:

- 3.1 Be registered with the NMC, at least equivalent in education and training to family nurses, preferably to masters level, and meet the person specification requirements.
- 3.2 Follow the FNP learning programme and attend all FNP essential training, as well as supervisor training and learning sets.
- 3.3 Carry a supervisory load of no more than eight individual family nurses (per full-time programme supervisor).
- 3.4 Carry a small clinical caseload (2/3 families).
- 3.5 Work at least three days per week (20 hours per week) on the programme.
- 3.6 Use programme reports to assess and manage areas where systems, organisational, or operational changes are needed in order to enhance the overall quality of programme operations and to inform reflective supervision with each nurse;
- 3.7 Meet one-on-one with each family nurse at least weekly to provide clinical supervision, preferably in person but by telephone where travel constraints limit nurse or Programme Supervisor mobility.
- 3.8 Conduct at least four team meetings per month: two to discuss programme implementation and two case based meetings to identify client challenges and solutions;
- 3.9 Develop opportunities for learning within the team and invite experts from other disciplines to participate in case based team meetings whenever cases require such consultation;
- 3.10 Make a minimum of one home visit every 4 months with each nurse;

Administrative Support

Each Site will employ a person (at least 0.5 full-time equivalents per 100 mothers enrolled) to provide support to the family nurses and programme supervisor, including

- 4.1 Ensuring that data about family nurse activity, visit content, mothers, and children are entered into the local database completely and accurately on a timely basis; and
- 4.2 Providing general administrative support

Implementing agencies:

Each Family Nurse Partnership implementing agency will:

- 5.1 Be located in and operated by organisations known in the community for being a successful commissioner and provider of prevention services to low-income families.
- 5.2 Convene a long-term FNP Advisory Board, chaired by the commissioner, that meets at least quarterly to promote a community support system to the program and to promote programme quality and sustainability.
- 5.3 Ensure adequate support and structure shall be in place to support family nurses and supervisors to implement the programme and to assure that data is accurately entered into the database in a timely manner.

UK Requirements

Psychological support:

Each FNP team will be supported by an appropriately qualified and skilled psychologist/child psychotherapist who will offer monthly consultancy as set out in the FNP Management Manual.

Safeguarding:

The FNP Advisory Board will ensure that safeguarding supervision and systems are in place in accordance with the FNP Management Manual.

Governance:

The FNP should be incorporated into local clinical governance arrangements.

Responsibilities for the sub license and local replication

- The commissioner is responsible for commissioning the programme in its entirety and for ensuring that the provider can meet the licensing requirements i.e. to provide sufficient funding with long term commitment, to understand and use the outcomes measures that the programme is known to affect, to use the core model elements, fidelity measures and FNP data sensitively for contract monitoring and quality assurance.
- The provider is responsible for meeting the licensing requirements, demonstrating excellence through the provision of data to the FNP National Unit and continually improving the quality of the programme.
- The FNP National Unit is responsible to the University of Colorado for ensuring the FNP licensing conditions are being met in England.
- The FNP National Unit will provide quality benchmarking information to commissioners and providers. If the FNP National Unit is concerned about the quality of a local programme, we will raise this with the provider and alert the commissioner of our concerns.
- The local FNP Advisory Board is the joint forum with responsibility for ensuring excellence in programme delivery, programme sustainability and support to FNP by community partners and champions.

The FNP Fidelity Goals

Fidelity goals relate to client recruitment, retention, visit dosage and coverage of content. These goals provide sites and the FNP National Unit with a benchmark against which fidelity can be assessed. Achieving these goals, or being close to them, will maximise a site's likelihood of delivering the same results as those found in the research trials. However, it is recognised that nurses' achievement of some of these fidelity goals, notably those on visit dosage, is demanding and they need to be seen as 'stretch goals' especially during the learning phase of programme delivery. It should also be recognised that the achievement of the recruitment and enrolment goals is highly related to the site's establishment of a successful recruitment pathway.

Sites are able to download regular reports detailing their collective and individual nurse achievements against these goals from the FNP Information System and will use these to learn about and reflect on their progress.

The fidelity goals cover 4 main areas:

- 1. Recruitment,
- 2. Retention of clients (measured by attrition rates)
- 3. Amount of programme received ('dosage'- measured by visits)
- 4. Programme content received (measured by FNP domain spread).

The specific fidelity goals for each area are set out below;

A. Recruitment and Enrolment

The programme attains enrolment goals of;

- At least 60% enrolled *before* 16 weeks of pregnancy and 100% no later than the 28 weeks.
- 100% clients enrolled are first-time mothers, within the specified site age bracket
- 75% of eligible clients who are offered the programme are enrolled
- Each nurse enrols 25 families (or pro rata adjusted) within 12 months of recruitment commencing.

B. Attrition

Clients leave the programme at no more than these rates:

- Cumulative programme attrition is 40% or less through to the child's second birthday
- 10% or less during the pregnancy phase.
- 20% or less during infancy phase
- 10% or less during toddler hood

C. Dosage

Clients receive:

- 80% or more of expected visits during pregnancy
- 65% or more of expected visits during infancy
- 60% or more of expected visits during toddler hood
- On average, length of home visits with participants is ••60 minutes.

D. Programme Content

It is expected that the content of home visits reflects variation in developmental needs of participants across the programme phases:

| Average Time Devoted to Co | ntent Domains during Pregnancy |
|----------------------------|--------------------------------|
| Personal Health | 35-40% |
| Environmental Health | 05-07% |
| Life Course Development | 10-15% |
| Maternal Role | 23-25% |
| Family and Friends | 10-15% |
| | |

Average Time Devoted to Content Domains during Infancy

Average Time Devoted to Content Domains during Toddlerhood

| Personal Health | 10-15% |
|-------------------------|--------|
| Environmental Health | 07-10% |
| Life Course Development | 18-20% |
| Maternal Role | 40-45% |
| Family and Friends | 10-15% |

| Meeting: | Date: | Agenda Item No: |
|------------------------|---------------|-----------------|
| CHILDREN'S TRUST BOARD | 14 March 2013 | 7 |

TITLE OF PAPER: Family Nurse Partnership Programme (FNP)

APPENDIX: Family Nurse Partnership Programme

Feedback on Annual Review

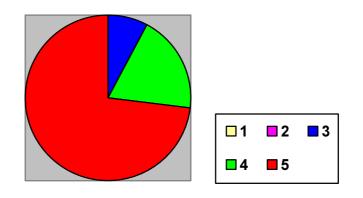
November 2012

All enrolled clients were handed an annual review survey to complete. 26 responses were received

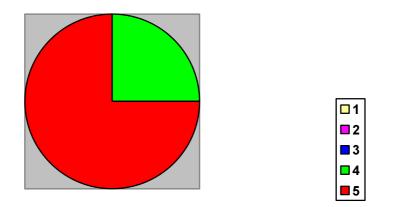
At the time of carrying out the annual survey we had 65 clients enrolled and 33 babies under 1. Currently we have no babies over 1. There is therefore no feedback referring to the Toddler programme

Below is a summary of feed back .received

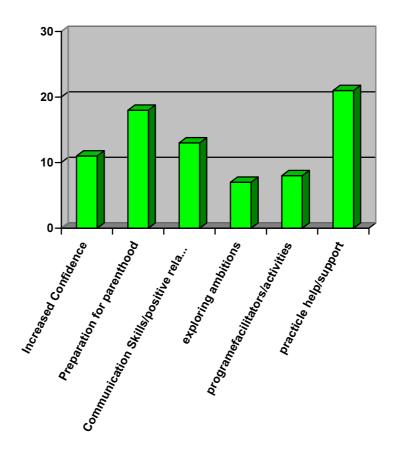
Feedback on how helpful client's found the FNP programme during Preganancy (1 represents least; 5 represents most)



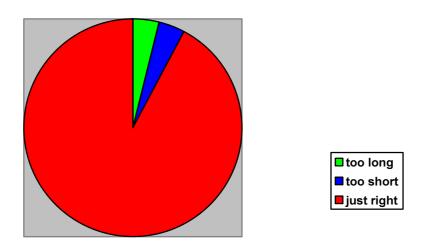
Feedback on how helful client's found the FNP programme during Infancy (1 represents least; 5 represents most)



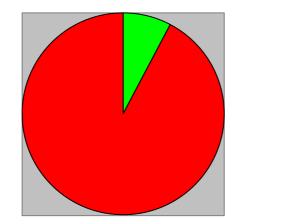
Feedback on what aspects of the programme the clients enjoyed most



Feedback on the lenght of the programme



Feedback on if clients would recommend FNP



■ No ■ Yes

Other Comments

- "programme taught me things I didn't know"
- "Helped me a lot during pregnancy"
- "Provided good support during pregnancy"
- "Didn't enjoy the beginning"
- Helped me to understand what to expect during pregnancy
- Provided helpful information about different stages of a Childs development
- Enjoyed learning new things
- "too much paper"

I addition to the above specific comments most clients ended with expressing "Thanks" for the support provided by their individual nurses.

Clients were asked to comment on what they would like to add to the programme. Only 3 responded with the following comments

- "Nothing it covers everything"
- "to make it available to all ages"
- "more help getting back to education"
- •
- Generally everyone found the event very informative; various comments on "hearing the client's positive views on the programme and acknowledgment that it is an 'excellent service 'for young people.

A few comments about the lack of air conditioning in the room and the noise from the fans making it difficult to hear the presenters at times.

| Meeting: | Date: | Agenda Item No: |
|------------------------|---------------|-----------------|
| CHILDREN'S TRUST BOARD | 14 March 2013 | 7 |

TITLE OF PAPER: Family Nurse Partnership Programme (FNP)

APPENDIX: Family Nurse Partnership Programme Client Stories

FNP Barnet 2012

| 1. Subtract/ Abstract: |
|--|
| A nurses journey: |
| Feelings about the unknown and how to get started. |
| |
| 2. Aims: |
| |
| To achieve the best for our client group. |
| Also pushing own professional boundaries and knowledge. |
| |
| 3. Context: |
| Now to any new environment and a new year of working to |
| New team, new environment and a new way of working to |
| deliver the programme. Also having trust in the programme material. |
| |
| 4. Methodology: |
| 1. Methodology. |
| Introducing the new team to agency's in Barnet, working as a |
| multi disciplinary team, and informing people about the |
| benefits of the family nurse programme. |
| Setting up referral pathways. |
| Creating a new working environment, and meeting the |
| challenges that this created. |
| |
| 5. Findings: |
| |
| The process of becoming a family nurse is a long journey |
| and one in which you continue to learn each day. |
| Each client can present with there own challenges and |
| being part of the multi agency team provides extra benefits |
| for the clients, it enables you to meet the majority of there |
| needs, whilst continuing to allow self efficacy to take place. |
| Our tooms journow bogon on training. 5 strangers swewfor |
| Our teams journey began on training. 5 strangers away for a week, learning an intensive programme, and worried |
| about the unknown. |
| By the end of this 1 st week, we needed to trust the |
| programme material and each other to be able to achieve |
| our desired outcomes. |
| Once back in the office the fun began as chairs and tables |
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were all we had! This is where our 6th team member joined us and has continued to be invaluable to the service we provide.

These weeks of setting up the office gave us the opportunity to go and meet various agencies, find out which resource were already available to our client base and how we could best work with these services.

The varied skill mix with in the office was also put to good use, and sharing the knowledge we all share has greatly improved our service.

The learning and enthusiasm we have for this job continues.

6. Conclusions:

The family nurses work well together, and our clients appear to be enjoying the programme, this is always apparent on our client days.

A lot of our clients have already made and continue to make the positive life changes, that effect not only them selves but also the lives of their children.

The importance of multi agency working is paramount to the success of the programme and the clients. Clear pathways and sign posting form all services has been invaluable, in allowing this to take place effectively. FNP Barnet 2012

1.Subtract/ Abstract:

This story shows how FNP can change the life course of a client

2. Aims:

To provide evidence that FNP can make a difference to the life skill development of a client

3. Context

One evidence based outcome of this programme is that clients continue with their education

4. Methodology

Reflection on a case of young first time parent who had disengaged from school and refused to take public exams,

5. Findings:

a-Overview of client

16 year old not engaging in school Did not take GCSE's

CAF in place. Was raped age 15. Lack of parental control. Smoked cigarettes, cannabis and drank alcohol regularly

Very poor housing conditions, dirty house, animals soiling furniture. Fuel poverty, Clients mother had mental health issues and unable to see past her own needs Poor diet and little idea of nutrition

No aspirations for the future. All family welfare dependant History of DV within family

b- Intervention:

Engagement with family nurse.

Referral to social care due to poor housing situation. This was soon stepped down to a CAF due to involvement of FNP

Working with under 17s housing mediation client was offered a flat in hostel. With some support from housing outreach, she has sorted out all her bills and direct debits and is managing her money well

She has claimed all her benefits with support from welfare rights advisor Attended group healthy eating session, One to one cooking session and obtained utensils and casserole dishes from a charity so now able to cook healthy meals for herself and her baby.

She has stopped smoking cigarettes and smoking cannabis and is only drinking with friends on social occasions. She is much more aware of how to keep herself safe. (used facilitator re keeping self safe)

Baby born with healthy weight, is gaining weight well.Engaged with CONI programme

Immunisations are up to date.

Baby achieving top scores on ASQ

Mother is in tune with baby showing sensitivity and good attachment Mother is using Long acting contraception

Mother is in stable relationship with her partner who is working full time Mother has connected with all services referred to and is using local childrens centre facilities including attending infant massage Mother is meeting other mums from FNP socially Mother has enrolled in Level 1 & 2parenting course having completed a foundation level course that was suggested by family nurse Mother has organised work experience placements Mother is planning to work part time in the evenings to supplement family income. Client's mother referred to mental health services. She is now coping well and in a position to give her daughter support c:- Rationale for particular intervention This client has benefited from a range of interventions. Smart Choices cartoons have helped her to communicate effectively with her partner. The use of "I" Messages has meant that they can explain how they feel without blaming each other PIPE has helped her to be sensitive to the needs of her baby, she especially enjoyed learning about baby cues before the baby was born This client has enjoyed completing the facilitators. My Budget showed that she was not paying for her water. (she did not realise that she should). We were able to contact water company and arrange for her to pay a small amount each week to catch up on arrears This client is not shy to ask for what she thinks might help her and also confident to say what she thinks. She did not want to breastfeed or put the baby to the breast and was pleased that she was not put under pressure to do so. She has built up a trusting relationship and has accepted all referrals to other agencies. d- Client engagement This client has been happy to work with all the professionals that she has been referred to 6. Conclusions This client has engaged well with FNP service and has valued the additional support available to her. Without the service, she is unlikely to have been rehoused so quickly. The case is likely to have remained at CP level rather than being stepped down to a CAf so quickly She is not likely to have engaged with children's centres so early and therefore not been able to access foundation and now level 1&2 childcare courses. She has aspirations for herself and plans to go to work. The communications sessions have helped her and her partner remain living together. The relationship had been under strain because they were blaming each other and had unrealistic expectations She has had a healthy pregnancy, healthy baby and has improved her own health She has now started to go swimming and going to the gym. She is sensitive to the needs of her baby, aware of how she can enhance her development and has aspirations for her child to do well. Her diet had improved dramatically and she now has skills to cook healthy meals for the whole family.

Her relationship with her extended family has improved.

Any other Comments:

IMPACT

Cessation of involvement with children's social care Good attachment and bonding with baby Spacing of pregnancy Mother in Education with plans for employment Father in Employment Child development as expected Smoking cessation , reduced alchohol, Stopped using cannabis Improvement in diet and general health

Likely Benefits

Savings for Children's services Health Services Education Services Benefits This page is intentionally left blank







NHS North Central London

| Meeting: | Date: | Agenda Item No: | 7 |
|------------------------|---------------|-----------------|---|
| CHILDREN'S TRUST BOARD | 14 March 2013 | | |
| | | | |

TITLE OF PAPER:

CHILD AND ADOLESCENT MENTAL HEALTH STRATEGIC ACTION PLAN

SUMMARY OF PAPER:

Children and young people's emotional and mental health is a key priority for the children's services partnership in Barnet and continuing to improve in this area is a key action within the emerging Children and Young People's Plan (2013-16). All agencies working with children and young people have a responsibility to meet their emotional and mental health needs, with LBB and NHS Barnet CCG having particular roles as local commissioners. A local strategic plan is therefore required to ensure that there is an agreed, shared vision and collective resources are used as effectively as possible to realise it.

<u>Purpose</u>

The current CAMHS Strategy runs until the end of March 2013, and there have been many significant developments since it was developed in 2009. A new strategic plan has therefore been developed to meet local planning needs from April 2013.

<u>Details</u>

- 1. The Children and Young People's Mental Health Strategic Action Plan will be a distinct workstream under the Inclusion Strategy, which in turn sits below the Children and Young People's Plan.
- 2. A significant stakeholder engagement exercise was completed in autumn 2012. Particular attention has been paid to engaging with VCS organisations, with discussions at the CYPNet forum in September and November 2012.
- 3. Parents have been engaged in the developing priorities via the PP4danBarnet group.
- 4. Children and young people's voices have been heard through specific sessions with the Barnet Youth Board, Barnet Refugee Group and members of the CAMHS service user group. Consultation activity carried out by the Role Model Army and YouthShield has also been factored into the development of the strategy.
- 5. Draft priorities were discussed with contracted providers at specific meetings in December and January.
- 6. Draft priorities were presented to EMG at its December meeting, where the broad direction of travel was endorsed, and the February 2013 meeting of EMG approved the detailed action plan.
- 7. The Strategic Action Plan focuses on five key priorities:
 - Mentally healthy schools
 - Emotionally resilient communities
 - Getting it right for vulnerable groups
 - The children's partnership working together to promote mental health

- Effective commissioning arrangements
- 8. A detailed implementation plan is attached.
- 9. Implementation will be overseen by the CAMHS Core Group, which includes representation from the Local Authority, commissioned providers and the voluntary and community sector.
- 10. An update from the CAMHS Core Group is a standing agenda item at EMG meetings to ensure that progress is made and any barriers are identified and managed.

ACTION REQUIRED BY BOARD:

The Children's Trust Board is recommended to endorse the CAMHS Strategic Plan.

AUTHOR OF PAPER

NAME:Howard FordPOSITION:Children's Commissioning ManagerORGANISATION:NHS Barnet CCGPHONE NO:020 8937 7659/07951 909470

TITLE OF PAPER: Child and Adolescent Mental Health Service- Action Plan

APPENDIX: CAMHs Strategic Action Plan

| Objective | Actions/Milestones | Resource Implications | Accountability | Interdependencies |
|--------------------------|--------------------------------------|-----------------------|----------------|---------------------------------|
| Mentally healthy schools | | | | |
| Continue to develop the | Terms of Reference for Review agreed | Review to be managed | Brian Davis | Pilot of Schools Based Tier 3 |
| Primary and Secondary | by 1 September 2013 | within existing | Howard Ford | Service |
| Projects | Review commences by 1 September | resources | BEHMHT? | |
| | 2014 | | | |
| | Review completed by 31 December | | | |
| | 2014 | | | |
| Pilot a schools based | Project plan for pilot agreed by 30 | Pilot contingent on | Shaun Collins | Review of Primary and Secondary |
| Tier 3 Service | May 2013 | 2013/14 contract | Howard Ford | Projects |
| | Project operational by 1 September | negotiations | Brian Davis | |
| | 2013 | Review to be managed | | |
| | Evaluation methodology agreed by 1 | within existing | | |
| | September 2013 | resources | | |
| | Evaluation commences by 1 | | | |
| | September 2014 | | | |
| | Evaluation completed by 31 | | | |
| | December 2014 | | | |

| Promote mentally healthy schools through the Healthy Schools Standard | Scoping exercise to be completed by 31 May 2013 | To be determined | Howard Ford | London Healthy Schools Programme |
|--|--|--|--|--|
| Ensure that school nurses can effectively respond to emotional and mental health needs | Scoping of current capacity and opportunities completed by 31 September 2013 | To be met within existing resources | Vivienne Stimpson | DH Guidance on Public Health Role of School Nurses |
| Map what is currently provided/commissioned directly by schools | Methodology for mapping exercise agreed by 31 May 2013 Mapping exercise commences 1 June 2013 Mapping exercise completed by 31 September 2013 | To be met within existing resources | Howard Ford Sue Fella Robin Archibold Paul Ferrie | |
| CAMHS staff to play a key role in the Team Around the Setting | All maintained schools to have a named CAMHS link by 31 April 2013 | To be met within existing resources | Brian Davis BEHMHT? | |
| Schools to be represented on the CAMHS Core Group | All 3 school reps to have attended a meeting by 31 July 2013 | To be met within existing resources | Howard Ford | |
| Ensure that developments in CAMHS provision reflect special school place planning | Milestones to be agreed when Inclusion Strategy finalised | To be determined | Brian Davis Howard Ford | Review of CAMHS Learning Disability Pathway Inclusion Strategy |
| Ensure that planning for mental health needs is incorporated into development of alternative provision | CCG represented on all Management Committees by 31 September 2013 | To be met within existing resources | Brian Davis | |
| Develop a clear protocol to intervene | Working group established by 31 April 2013 | To be met within existing resources | Amina Tareen Brian Davis | |

| early when children are absent from school as a result of mental health issues | Protocol launched by 31 October 2013 Protocol reviewed by 31 October 2014 | | Howard Ford | |
|---|--|---------------------------|--------------------|-------------------------|
| Emotionally resilient communities | nmunities | | | |
| Map potential | Criteria for safe delivery of service in | To be met within | Howard Ford | |
| community based | community venues agreed by 31 | existing resources | Shaun Collins | |
| delivery sites | September 2013 | | Bozena Merrick | |
| | Methodology for mapping agreed by 31 December 2013 | | Pennie Ashton | |
| Explore potential to | Options appraisal completed by 31 | | Howard Ford | |
| deploy Terapia trainees in Barnet | September 2013 | | Bozena Merrick | |
| Work with young | Project plan agreed with Barnet Youth | Specific projects costs | Howard Ford | Barnet Youth Board work |
| people to develop a mental health awareness leaflet | Board by 31 June 2013 | to be identified | | programme |
| Work with volume | Droiact proposal agreed by 31 | Spacific project costs to | Howard Eard | |
| | מפו כרכם של י | | | |
| people to develop peer support provision | September 2013 | be identified | Ho Armstrong | |
| Parents to be | Parent representative to be elected | To be met within | Howard Ford | |
| represented on the CAMHS Core Group | by 31 May 2013 | existing resources | Christine Marchesi | |
| All CAMHS providers to | Annual plans presented at CAMHS | To be met within | Sally Hodges | |
| have clear plans for | Core Group at May 2013 meeting | existing resources | Shaun Collins | |
| young people's and | Progress reviewed at January 2014 | | Carmen Clemente | |
| parent's participation, | CAMHS Core Group meeting | | | |
| linked to the 'You're | | | | |
| Welcome Standards' | | | | |
| Develop an 'investment | Agreement in principle at June 2013 | Commissioner and | Howard Ford | |
| profile' for VCS groups | CYPNet meeting | provider support to VCS | Bozena Merrick | |
| | | organisations | Pennie Ashton | |
| | | iviay require some seed | Janet Matthewson | |

| | | funding to develop | | |
|---|--|--------------------------|-----------------------------|-----------------------------------|
| | | detailed bids | | |
| Getting it right for vulnerable groups | rable groups | | | |
| Review the CAMHS role | Terms of reference for review agreed | Review to be carried out | Howard Ford | Review of service offer for LAC |
| in post adoption | by 31 May 2013 | within existing | Stephanie Vergnaud | |
| support | | resources | Sally Hodges Gina Filose | |
| Review the pathway for | To be agreed via three borough | Review to be carried out | Howard Ford | Barnet, Enfield and Haringev |
| children and young | | within existing | Mark Carter | Learning Disability Pathway |
| people with learning disabilities and autism | | resources | | Project |
| Review the service offer | Terms of reference for review agreed | Review to be carried out | Howard Ford | |
| to looked after children | by 31 May 2013 | within existing | Stephanie Vergnaud | |
| | | resources | Sally Hodges Gina Filose | |
| Participate in the 3 | To be confirmed by Jo Pymont/Gina | To be determined | To be determined | Barnet, Enfield and Haringey Care |
| borough pilot Care | Filose | | | Proceedings Pilot |
| Proceedings Pilot | | | | |
| Develop a clear local | Protocol agreed by 31 May 2013 | To be met within | Howard Ford | |
| protocol for managing | Protocol reviewed by 31 May 2014 | existing resources | Mark Berelowitz | |
| children and young | | | Lisa Mukerjee | |
| people with eating disorders | | | Sally Hodges | |
| Develop a local protocol | Working group established by 31 May | To be met within | Howard Ford | |
| for safeguarding | 2013 | existing resources | Marie Moody | |
| children and young | Protocol agreed by 1 October 2013 | | | |
| people with mental | Protocol reviewed by 1 October 2014 | | | |
| health issues | | | | |
| The children's partnersh | The children's partnership works together to promote mental health | lith | | |
| Establish CAMHS | To be advised by Erica Ferarri | To be determined | | MASH Implementation Plan |
| presence in the Multi- | | | | |
| Agency Safeguarding Hub (MASH) | | | | |
| | | | | |

| Ensure that CAMHS services are an integral part of assessment and planning for new Education, Health and Care Plans | To be established through Inclusion Strategy | To be determined | | |
|--|---|--|---|-------------------------------------|
| Improve the experience of young people transitioning from CAMHS to adult mental health services | Tracking/monitoring system established by 31 April 2013 Multi-agency protocol in place by 31 June 2013 | Dependent on 2013/14 contract negotiations | Howard Ford Shaun Collins Temmy Fasegha | Complex Care Programme Board |
| Ensure that CAMHS participate in the Council's Leading Edge Group for Vulnerable Children | CAMHS to be represented by 31 April 2013, and continue to attend | To be met within existing resources | Shaun Collins Brian Davis | |
| Ensure that CAMHS continue to participate in the CAF Multi-Agency Groups | CAMHS continue to participate in all MAG meetings | To be met within existing resources | Shaun Collins Michaela Carlowe | |
| Effective commissioning arrangements | arrangements | | | |
| Develop a Section 75 agreement between the Council and CCG to underpin commissioning arrangements | Section 75 agreement to be in place by 31 March 2014 | To be met within existing resources | Howard Ford Elaine Tuck | |
| Submit a partnership bid to the Children and Young People's IAPT Programme | Dependent on national IAPT process and timescales | Will lever in additional resources for workforce development | Howard Ford Brian Davis | National CYP IAPT Programme |
| Develop a standard quarterly CAMHS | Profile to be agreed by 31 March Q1 Performance Profile to be | To be met within existing resources | Howard Ford Sally Hodges | 2013/14 CAMHS Provider contracts |

| Performance Profile, including data on activity and clinical outcomes | submitted to July 2013 CAMHS Core Group | | Carmen Clemente Shaun Collins | |
|--|---|---|----------------------------------|--|
| | To be determined once national PbR Ru pilots have been completed re | Response to PbR to be met within existing resources | Howard Ford | National CAMHS Payment by Results Pilot Programme |









NHS North Central London

| Meeting: | Date: | Agenda Item No: |
|------------------------|---------------|-----------------|
| CHILDREN'S TRUST BOARD | 14 March 2013 | 8 |

TITLE OF PAPER:

Charter for Care Leavers

SUMMARY OF PAPER:

The Minister, Edward Timpson, has asked authorities to sign up to the Charter for Care Leavers

Care Leavers are young people who have left the care of the authority and by virtue of the time spent in care are entitled to services under S24 of the Children Act 1989.

The Children's Trust Board is asked to consider the Charter and the recommendation to sign up to it and to embed its principles in day to day practice.

<u>Details</u>

The Charter has been produced by care leavers and published by the DfE with a strong endorsement from the Minister asking everyone to support him in making it a reality.

The Charter sets out promises care leavers want central and local government to make them to aid the decision making in respect of them. It is designed to challenge authorities to raise the expectation, aspiration and understanding of what care leavers need and act as good corporate parents.

The Charter reflects the aspirations and expectations of care leavers in their own words, requesting that we:

- · respect who they are, and remember that they are individuals
- listen to them and place their views at the heart of decisions made about them. If we don't agree with them to explain why.
- provide them with practical help and support
- value their strengths and help them learn from their mistakes
- not forget them when they are no longer anybody's statutory responsibility

The Charter asks us to make 7 broad promises to Care Leavers:

- To respect and honour your identity
- To believe in you
- To listen to you
- To inform you
- To support you
- To find you a home
- To be a lifelong champion

The Charter reflects the principles of good practice and is in accordance with the vision and objectives of Onwards and Upwards, the recently formed Social Work Practice, providing services to Care Leavers.

Social Work Practice pilots are a Department for Education programme which enable a new way of providing social work services to children and young people. The aim of the Social Work Practice is to improve experiences and outcomes for children in care and care leavers. Social Work Practices seek to enable social workers to work more closely with children and young people and to have more control over the direction and priorities of their organisation.

In order to increase the ownership and value of the Charter, Onwards and Upwards propose working with young people to produce a local response based on its principles.

ACTION REQUIRED BY BOARD:

It is recommended that the Children' Trust Board agree that the authority signs up to the principles of the Charter.

That Onwards and Upwards build on the Charter in conjunction with the Role Model Army (Children in Care Council) and young people using the service to produce an addendum to the Charter, based on locally identified need and priorities.

AUTHOR OF PAPER

NAME:Jo PymontPOSITION:Head of Children in Care and Provider ServicesORGANISATION:London Borough of Barnet

<u>Contact for further information:</u> Serena Hadi, Business Manager, Onwards and Upwards, 020 8359 6220.



Edward Timpson MP

Parliamentary Under Secretary of State for Children and Families

Sanctuary Buildings 20 Great Smith Street Westminster London SW1P 3BT tel: 0370 000 2288 www.education.gov.uk/help/contactus

Ms Kate Kennally Director of Adult Social Care & Interim Director of Children's Service Barnet London Borough Building 4 North London Business Park Oakleigh Road South London N11 1NP

30 March 2013

Dear Director

Improving Outcomes of Care Leavers

I am writing to you, as Care Leavers Week draws to a close, to thank you for all you are doing to support young people leaving care, to bring to your attention a number of important new developments and to emphasise the importance of the setting up home allowance in helping young people to make the transition to independent living.

As many of you know, I grew up alongside foster children. I know how important and difficult the transition into adulthood can be for them, and for all children in care.

Unfortunately the latest figures show an overall reduction in the number of care leavers in employment, education and training, and that slightly fewer are living in suitable accommodation. But the wide variations between local authorities are very striking; we need all local authorities to learn from the best.

Data Pack

That is why we have today published a data pack on care leavers,

complementing those already published on adoption, children's homes and the education of looked after children. The data pack underlines, for instance, the clear links between good outcomes, the number of placement moves and the age when young people leave care. Of particular concern is that nearly one in five children still leave care at aged 16. I hope you will find it very helpful in reviewing your policies and benchmarking your performance.

Charter

Yesterday we also published a Charter for Care Leavers. It has been produced by care leavers themselves, and is all the more powerful because it reflects their aspirations and expectation in their own words. They are very clear that they want us to:

- respect who they are, and remember that they are individuals
- listen to them and place their views at the heart of decisions made about them. If you don't agree explain why.
- provide them with practical help and support
- value their strengths and help them learn from their mistakes
- not forget them when they are no longer anybody's statutory responsibility

I intend to throw my weight behind the Charter and do all I can to help make it become a reality. I hope very much you and your authority will sign up to the Charter and discuss with your Children in Care Council what needs to be done to help embed its principles in day to day practice.

From Care2 Work / Employment

I want us to maximise the employment opportunities for care leavers. I know that in the current financial climate this is not easy. But some local authorities have nonetheless increased the number of care leavers in employment, or in education and training, through focussed action and support. The Government certainly has a role to play here. That is why **last week we announced that we would be tendering for a contract to increase employment opportunities for care leavers, building on the work of the** *From Care2 Work* **programme. This brings the voluntary sector into partnership with national and local employers and local authorities. Thousands of care leavers have already been given opportunities they might not otherwise have had, from taster days through to apprenticeships and full time employment. I hope your authority will take an active part in this programme, if it does not do so already. For my part I will be working hard to encourage more employers to take part in the programme including hosting a seminar later this year.**

Accommodation / Staying Put

I hope too that we can address the downturn in the proportion of care leavers living in suitable accommodation. I am also struck by the numbers of care leavers who have told me that they feel unsafe in their accommodation. **The best local authorities are using Staying Put arrangements** to ensure that care leavers can continue to live with and get support from their former foster carers. I hope very much that you will see such arrangements as a priority in the coming year, particularly where these young people are in further or higher education.

Financial Support – Junior ISAs

Care leavers also need financial help to make a successful transition of independent living. This is one reason why the Government is to open **Junior ISA accounts** for every looked after child who has been in care for 12 months or more, starting on or after 3 January 2011. I feel very strongly that local authorities, for their part, should pay young people leaving care adequate setting up home allowances. Whilst I accept that the cost of setting up home is lower in some parts of the country than others, the amounts paid by some local authorities is simply too low for youngsters to buy the essentials they need.

Care Leavers Grant

In September 2011 the Care Leavers Foundation estimated that it would cost at least £3,000 to enable care leavers to meet the costs of transition, but that the majority of local authorities were paying less than £2,000, and some less than £1,000. I am not proposing to set a national minimum amount for this allowance at this stage, but will consider doing so in the future if some care leavers continue to receive an inadequate allowance.

Ofsted inspection reports make very clear than the best local authorities are strong corporate parents, with Directors of Children's Services and Lead Members leading the way in their commitment to championing the needs of looked after children and care leavers. The more I talk to DCSs and Lead Members in my new role as Minister for Children and Families, the more I understand the depth of the commitment there is in very many areas. I share that commitment with you wholeheartedly, and look forward to working with you in the months ahead.

I would be grateful if you would bring this letter to the attention of your Lead Member for Children's Services.

Edward Timpson MP Parliamentary Under Secretary of State for Children and Families

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Department for Education

Charter for Care Leavers

A Charter is a set of principles and promises. This Charter sets out promises care leavers want the central and local government to make. Promises and principles help in decision making and do not replace laws; they give guidance to show how laws are designed to be interpreted.

The key principles in this Charter will remain constant through any changes in Legislation, Regulation and Guidance. Care leavers urge local authorities to use these principles when they make decisions about young people's lives. The Charter for Care Leavers is designed to raise expectation, aspiration and understanding of what care leavers need and what the government and local authorities should do to be good Corporate Parents.

We Promise:

To respect and honour your identity

• We will support you to discover and to be who you are and honour your unique identity. We will help you develop your own personal beliefs and values and accept your culture and heritage. We will celebrate your identity as an individual, as a member of identity groups and as a valued member of your community. We will value and support important relationships, and help you manage changing relationships or come to terms with loss, trauma or other significant life events. We will support you to express your identity positively to others.

To believe in you

• We will value your strengths, gifts and talents and encourage your aspirations. We will hold a belief in your potential and a vision for your future even if you have lost sight of these yourself. We will help you push aside limiting barriers and encourage and support you to pursue your goals in whatever ways we can. We will believe in you, celebrate you and affirm you.

To listen to you

We will take time to listen to you, respect, and strive to understand your point of view. We
will place your needs, thoughts and feelings at the heart of all decisions about you,
negotiate with you, and show how we have taken these into account. If we don't agree with
you we will fully explain why. We will provide easy access to complaint and appeals
processes and promote and encourage access to independent advocacy whenever you
need it.



To inform you

• We will give you information that you need at every point in your journey, from care to adulthood, presented in a way that you want including information on legal entitlements and the service you can expect to receive from us at different stages in the journey. We will keep information up to date and accurate. We will ensure you know where to get current information once you are no longer in regular touch with leaving care services. We will make clear to you what information about yourself and your time in care you are entitled to see. We will support you to access this when you want it, to manage any feelings that you might have about the information, and to put on record any disagreement with factual content.

To support you

• We will provide any support set out in current Regulations and Guidance and will not unreasonably withhold advice when you are no longer legally entitled to this service. As well as information, advice, practical and financial help we will provide emotional support. We will make sure you do not have to fight for support you are entitled to and we will fight for you if other agencies let you down. We will not punish you if you change your mind about what you want to do. We will continue to care about you even when we are no longer caring for you. We will make it our responsibility to understand your needs. If we can't meet those needs we will try and help you find a service that can. We will help you learn from your mistakes; we will not judge you and we will be here for you no matter how many times you come back for support.

To find you a home

• We will work alongside you to prepare you for your move into independent living only when you are ready. We will help you think about the choices available and to find accommodation that is right for you. We will do everything we can to ensure you are happy and feel safe when you move to independent living. We recognise that at different times you may need to take a step back and start over again. We will do our best to support you until you are settled in your independent life; we will not judge you for your mistakes or refuse to advise you because you did not listen to us before. We will work proactively with other agencies to help you sustain your home.

To be a lifelong champion

 We will do our best to help you break down barriers encountered when dealing with other agencies. We will work together with the services you need, including housing, benefits, colleges and universities, employment providers and health services to help you establish yourself as an independent individual. We will treat you with courtesy and humanity whatever your age when you return to us for advice or support. We will help you to be the driver of your life and not the passenger. We will point you in a positive direction and journey alongside you at your pace. We will trust and respect you. We will not forget about you. We will remain your supporters in whatever way we can, even when our formal relationship with you has ended.









NHS North Central London

| Meeting: | Date: | Agenda Item No: 9 | |
|------------------------|---------------|-------------------|--|
| CHILDREN'S TRUST BOARD | 14 March 2013 | | |

TITLE OF PAPER: Forward Work Programme

Barnet

supporting community organisations

SUMMARY OF PAPER:

This report seeks the views of the Children's Trust Board on future agenda items for the Board.

DETAILS

Comr

The provisional list of items for the next and future Boards is as follows:

Thursday 27 June 2013

End year performance report Presentation- Young Parents Group Education Strategy New OFSTED School Inspection framework- guest speaker Grahame Sherfield HMI Children and Young People Health (deferred from March) Platforms programme- evaluation/mainstreaming Housing changes and effect on young people (deferred from March)

Thursday 12 September 2013

Presentation- Virtual School (tbc)

Thursday 5 December 2013

Half yearly performance report

Undated but identified at Executive Management Group:

Employability- Pre NEET work Effect of national contracts- ESF, Youth Offer, etc Safeguarding Annual Report

Future agendas will be driven by the priorities in the new Children and Young People Plan and therefore the report elsewhere on this agenda will influence the development of a more detailed programme for subsequent meetings.

ACTION REQUIRED BY BOARD:

To comment on the work programme and suggest further items for inclusion

AUTHOR OF PAPER

NAME:Andrew NathanPOSITION:Head of GovernanceORGANISATION:LBBPHONE NO:020 8359 7029

NAME:Heather StoreyPOSITION:Strategy and Projects officer, Children's ServiceORGANISATION:LBBPHONE NO:020 8359 3057